



Based on Survey of Patients' Hospital Experiences (HCAHPS)

Provider Number	Hospital Name	Address 1
050573	EISENHOWER MEDICAL CENTER	39-000 BOB HOPE DRIVE
170142	MERCY REGIONAL HEALTH CENTER	1823 COLLEGE AVE
170190	MANHATTAN SURGICAL HOSPITAL LLC	1829 COLLEGE AVENUE
190268	LAFAYETTE GENERAL SURGICAL HOSPITAL	1000 W PINHOOK RD SUITE 100
210051	DOCTORS' COMMUNITY HOSPITAL	8118 GOOD LUCK ROAD
251317	SIMPSON GENERAL HOSPITAL CAH	1842 SIMPSON HIGHWAY 149
300001	CONCORD HOSPITAL	250 PLEASANT ST
300003	MARY HITCHCOCK MEMORIAL HOSPITAL	1 MEDICAL CENTER DRIVE
300005	LAKES REGION GENERAL HOSPITAL	80 HIGHLAND ST
300011	ST JOSEPH HOSPITAL	172 KINSLEY ST
300012	ELLIOT HOSPITAL	1 ELLIOT WAY
300014	FRISBIE MEMORIAL HOSPITAL	11 WHITEHALL ROAD
300017	PARKLAND MEDICAL CENTER	1 PARKLAND DRIVE
300018	WENTWORTH-DOUGLASS HOSPITAL	789 CENTRAL AVE

wdh

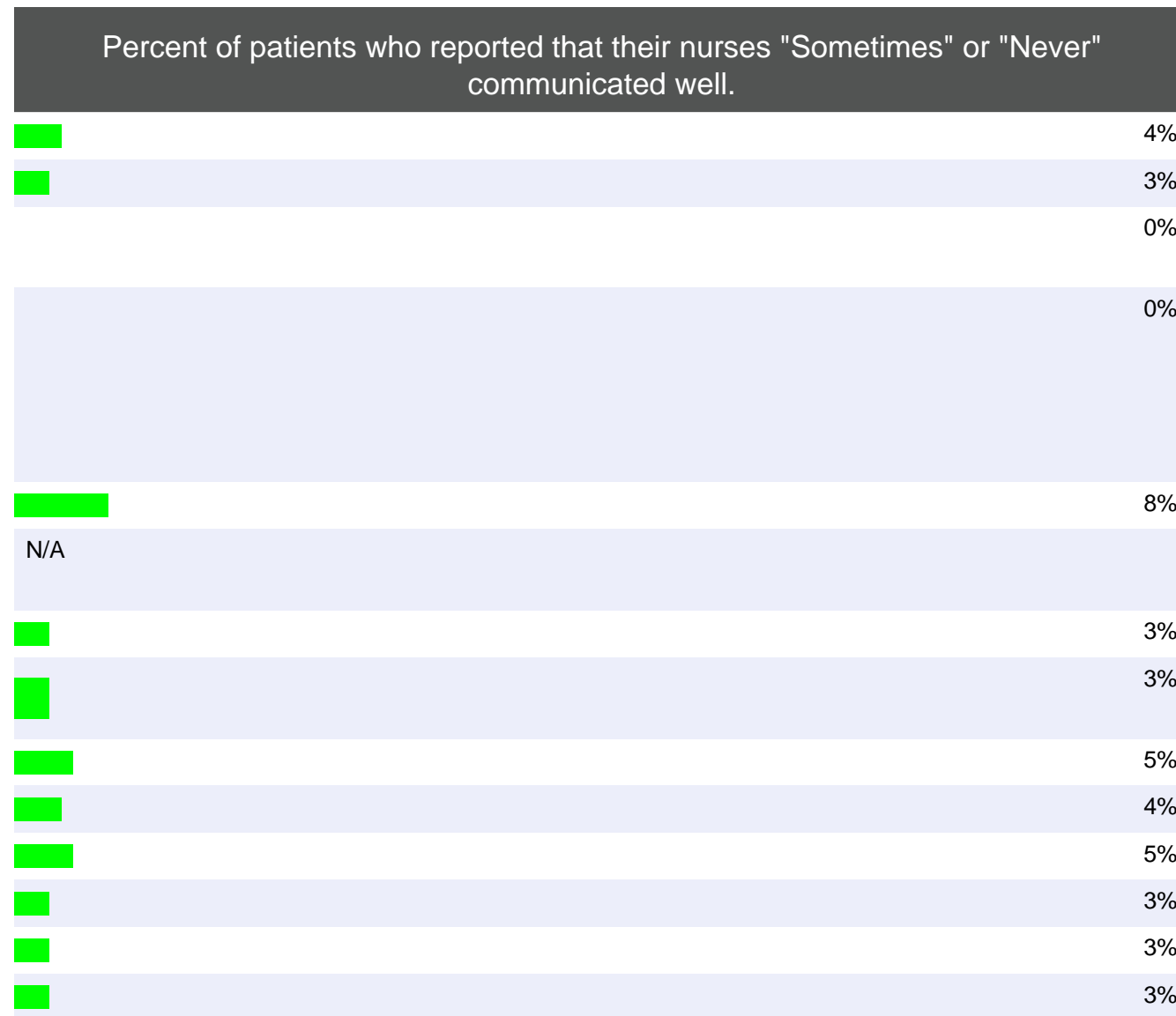
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Address 2	Address 3	City	State
		RANCHO MIRAGE	CA
		MANHATTAN	KS
		MANHATTAN	KS
		LAFAYETTE	LA
		LANHAM	MD
		MENDENHALL	MS
		CONCORD	NH
		LEBANON	NH
		LACONIA	NH
		NASHUA	NH
		MANCHESTER	NH
		ROCHESTER	NH
		DERRY	NH
		DOVER	NH

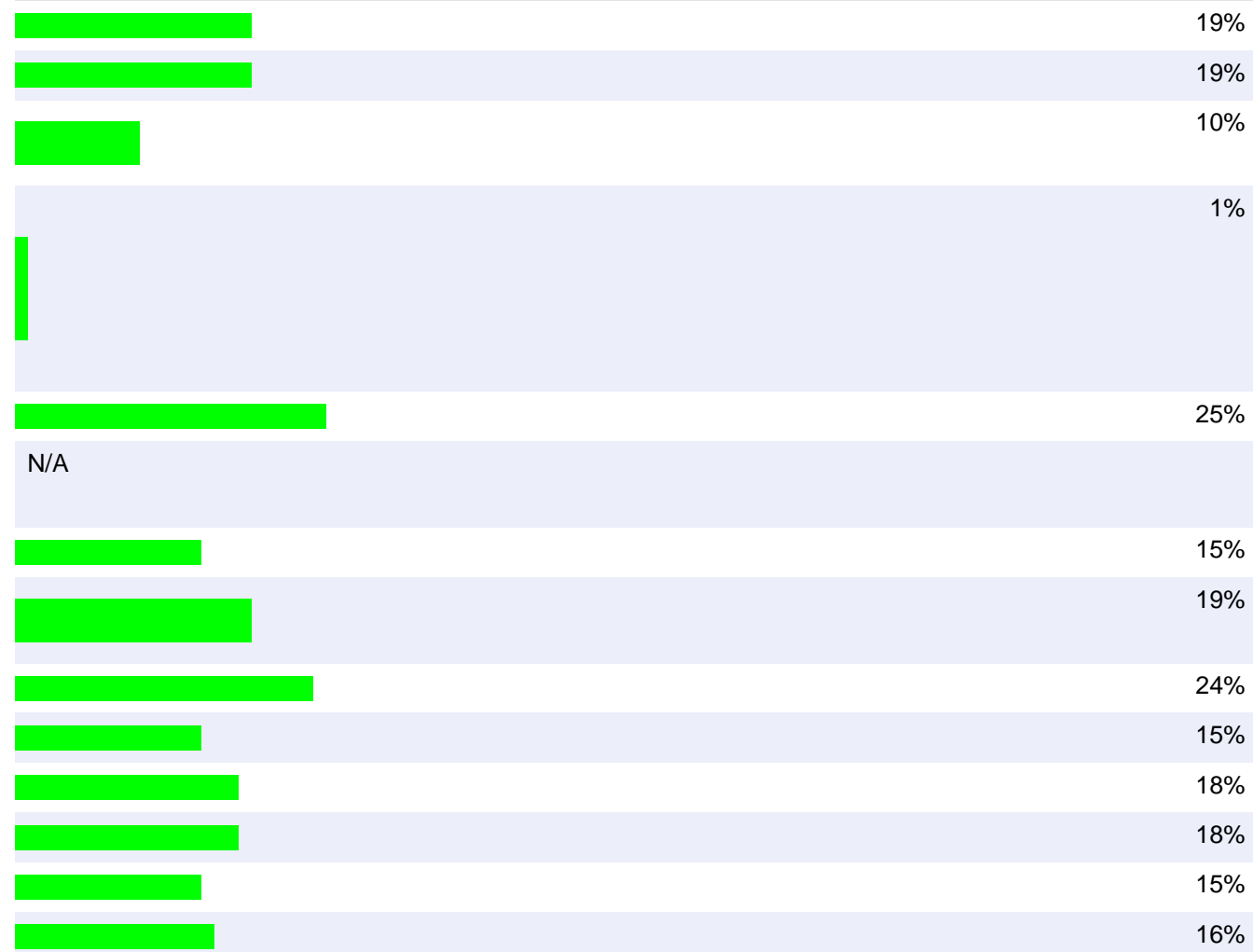


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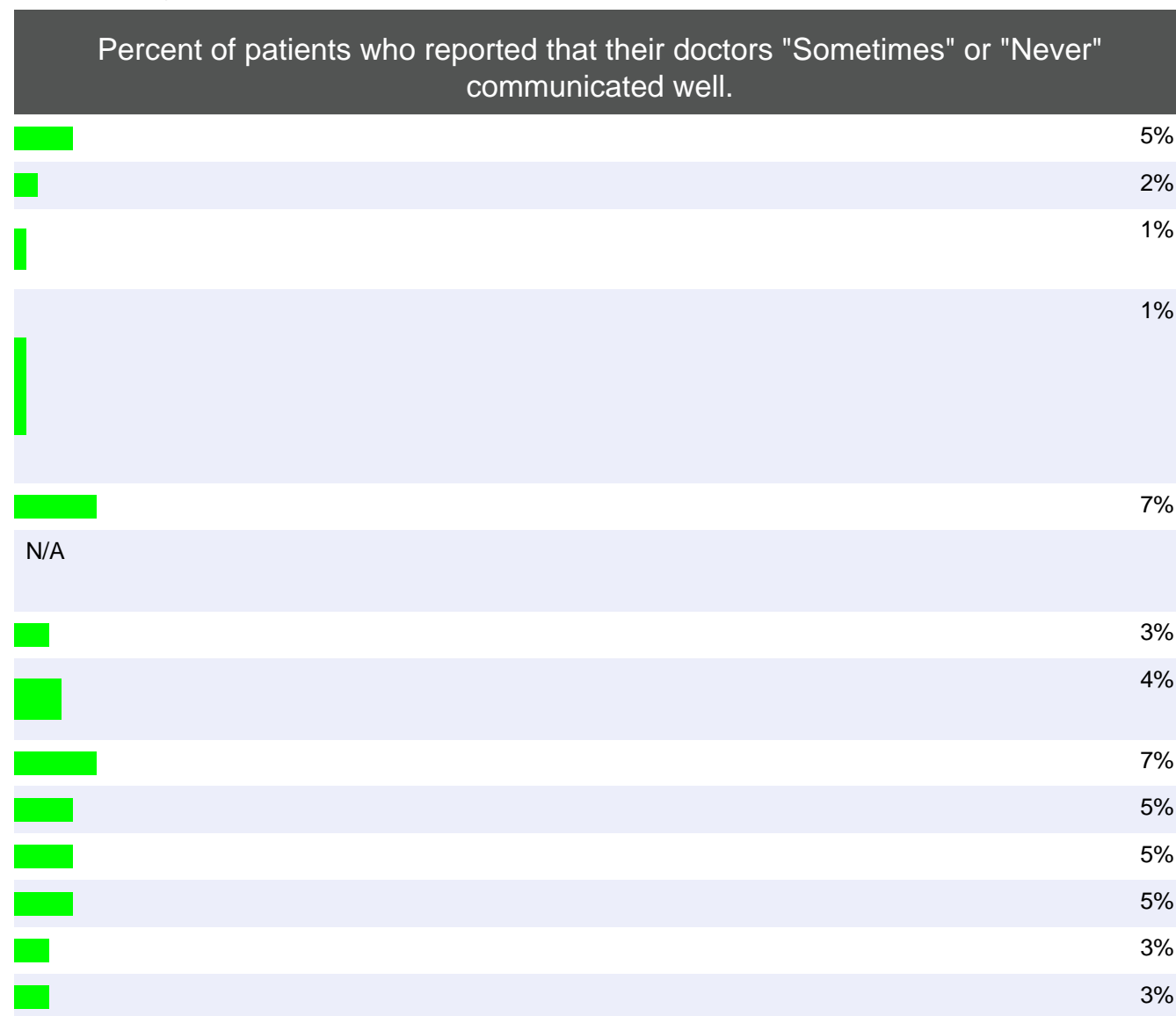
ZIP Code	County Name	Phone Number (Old)
92270	RIVERSIDE	
66502	RILEY	
66502	RILEY	
70503	LAFAYETTE	
20706	PRINCE GEORGES	
39114	SIMPSON	
03301	MERRIMACK	
03756	GRAFTON	
03246	BELKNAP	
03060	HILLSBOROUGH	
03103	HILLSBOROUGH	
03867	STRAFFORD	
03038	ROCKINGHAM	
03820	STRAFFORD	



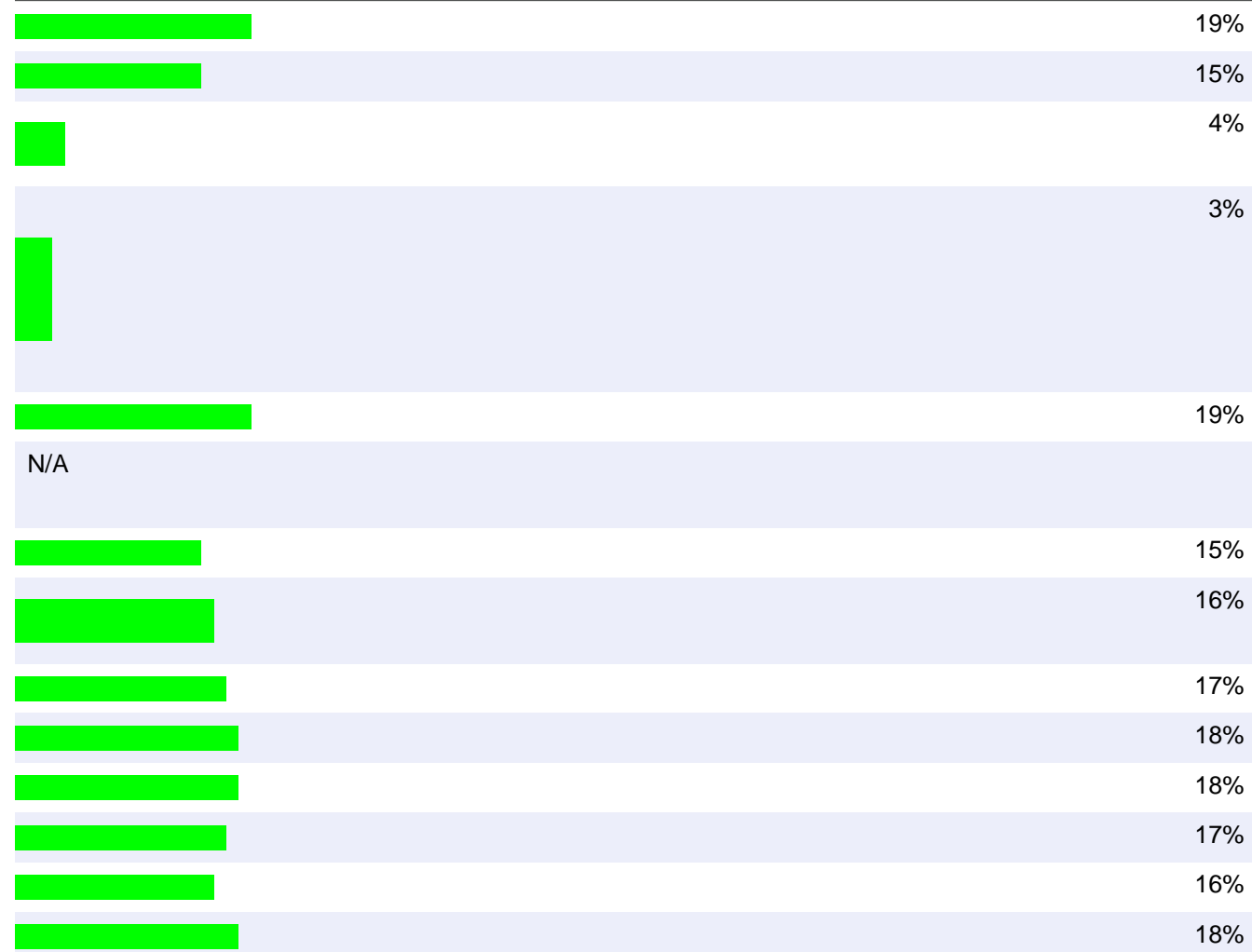
Percent of patients who reported that their nurses "Usually" communicated well.







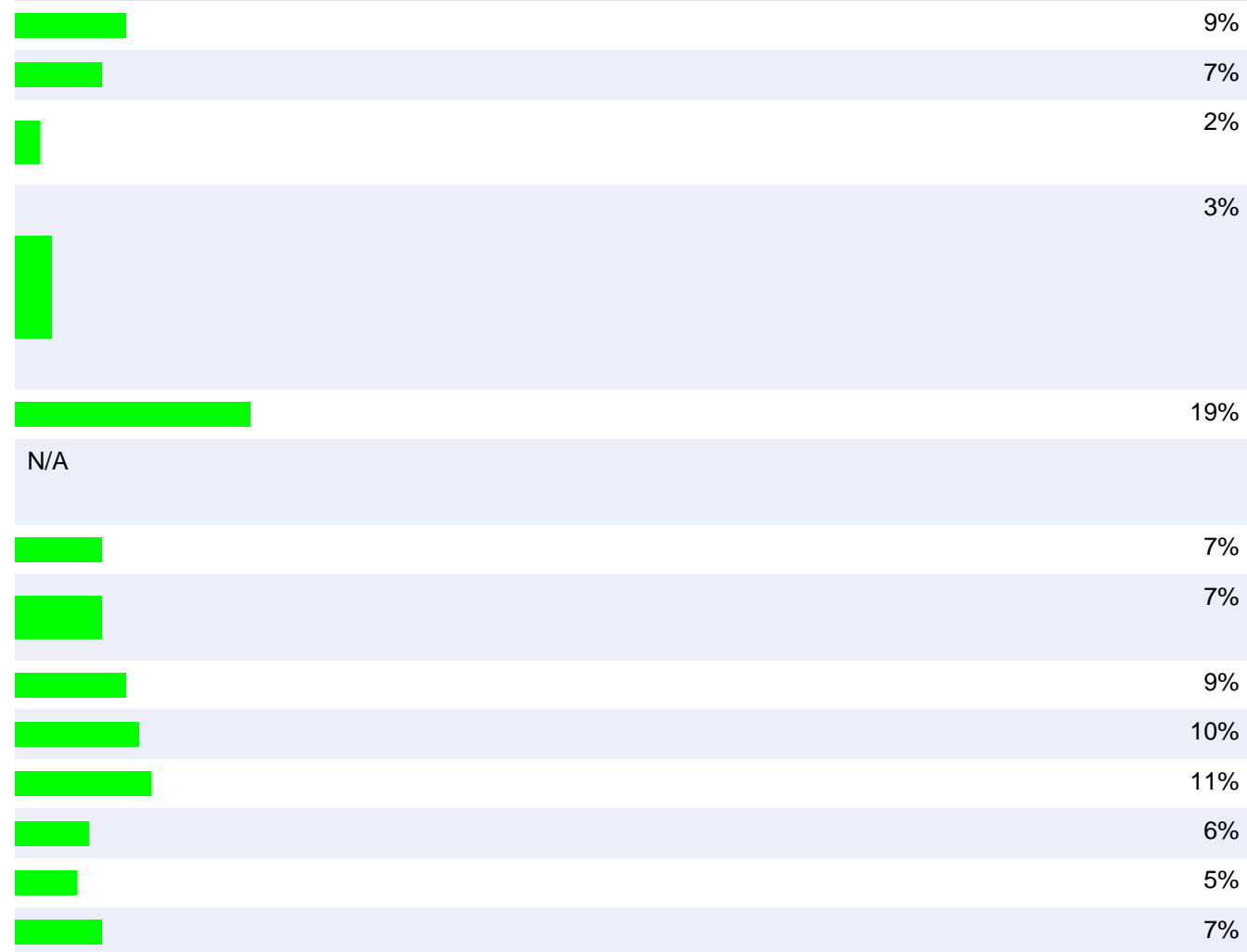
Percent of patients who reported that their doctors "Usually" communicated well.



Percent of patients who reported that their doctors "Always" communicated well.

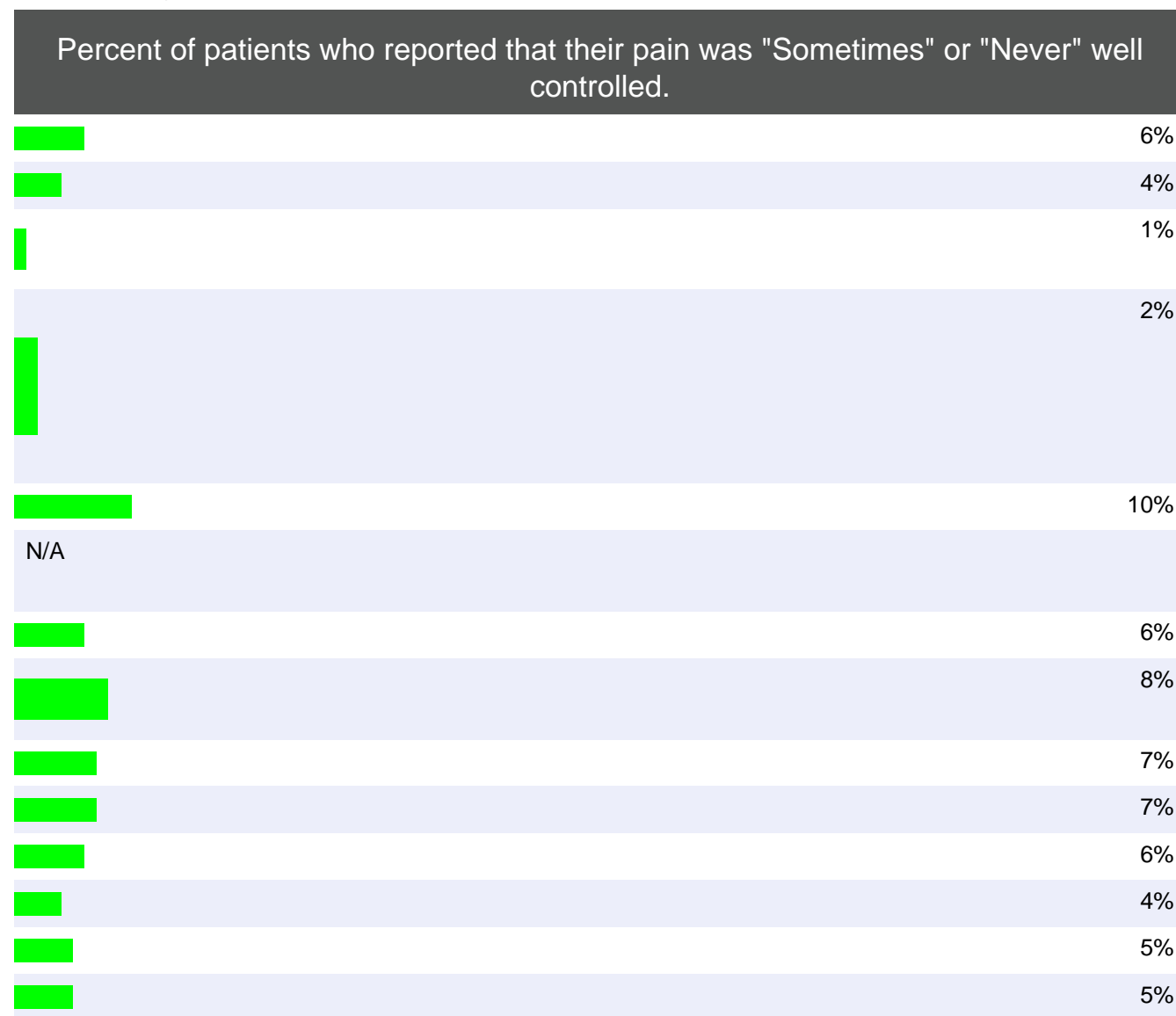


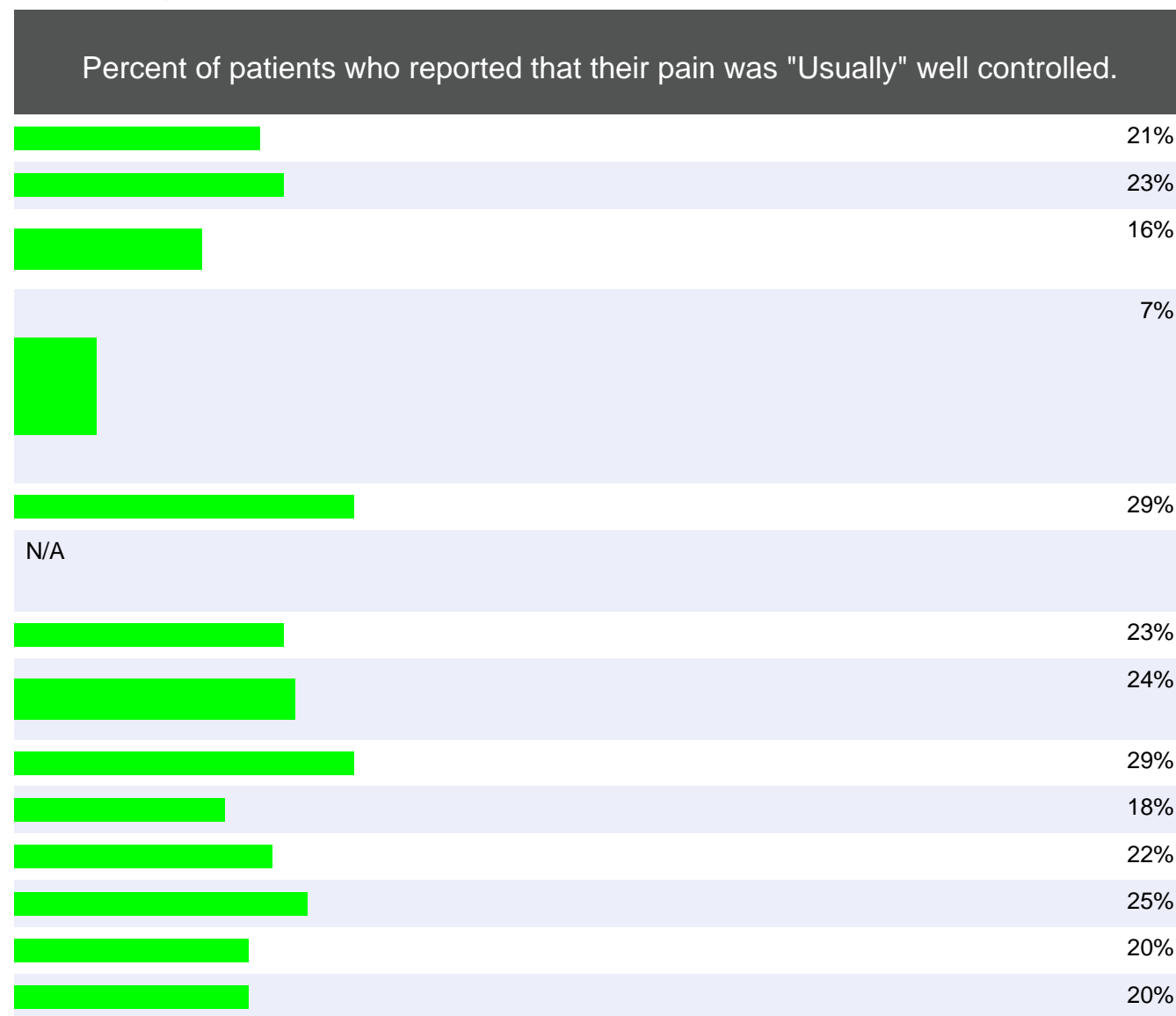
Percent of patients who reported that they "Sometimes" or "Never" received help as soon as they wanted.





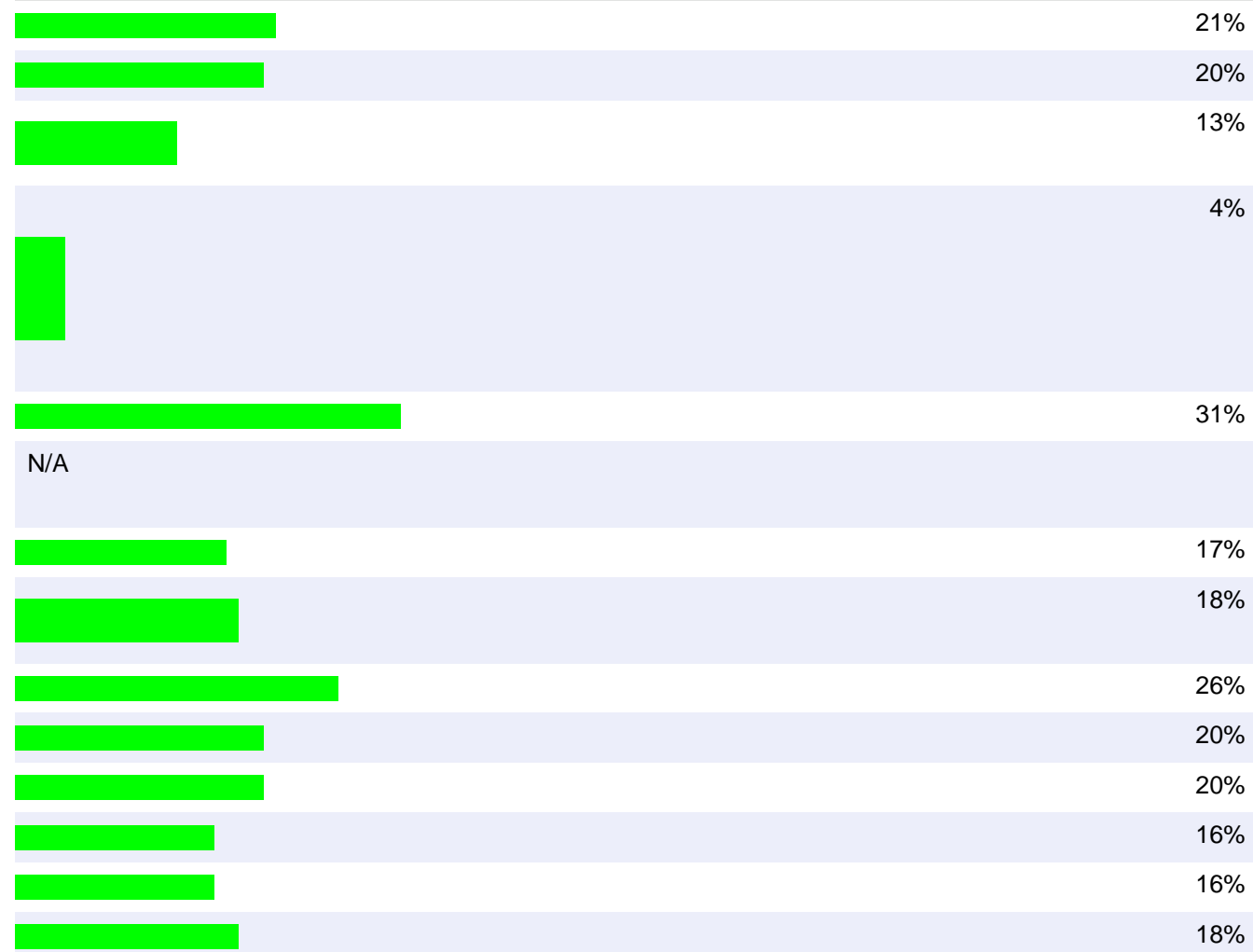




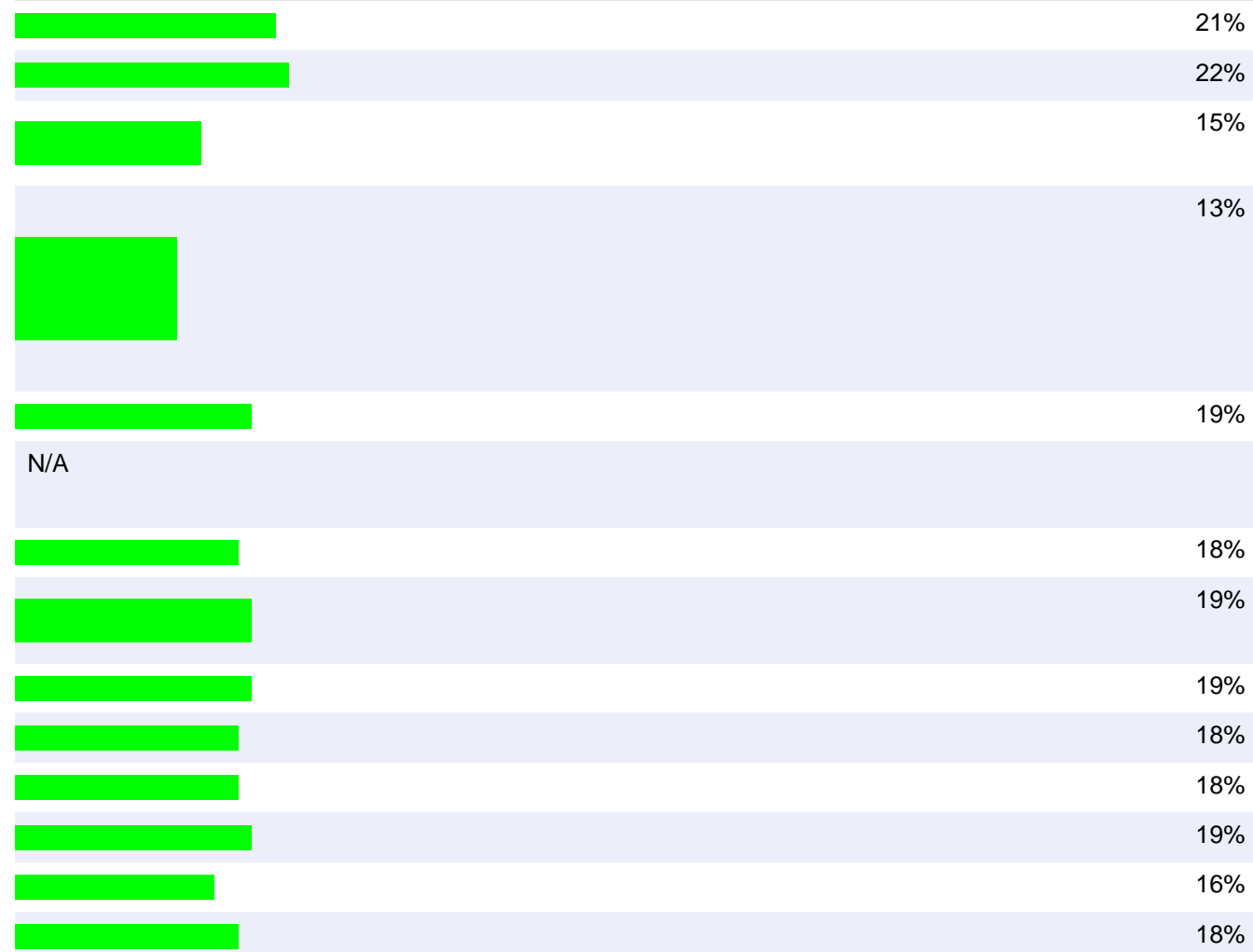




Percent of patients who reported that staff "Sometimes" or "Never" explained about medicines before giving it to them.



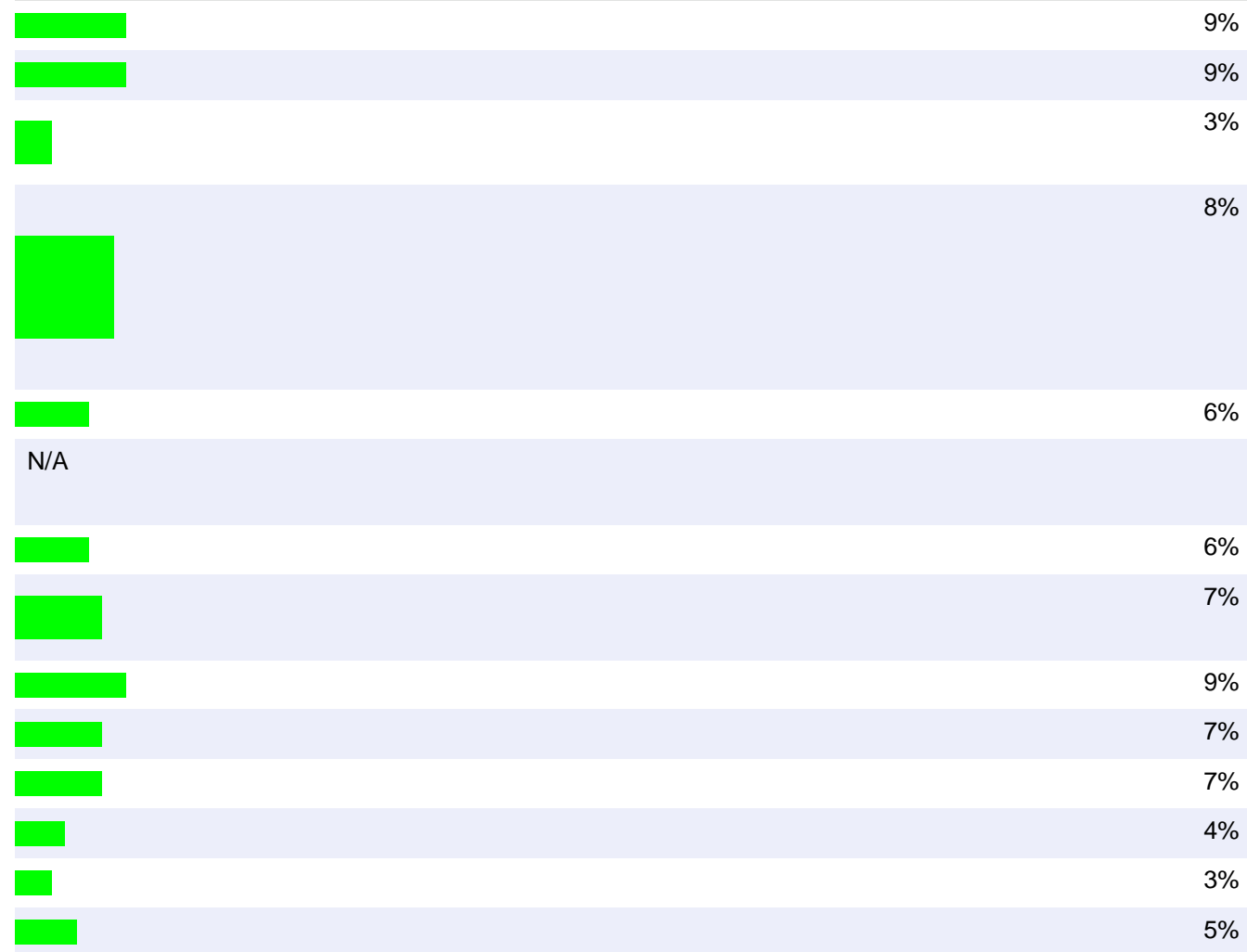
Percent of patients who reported that staff "Usually" explained about medicines before giving it to them.



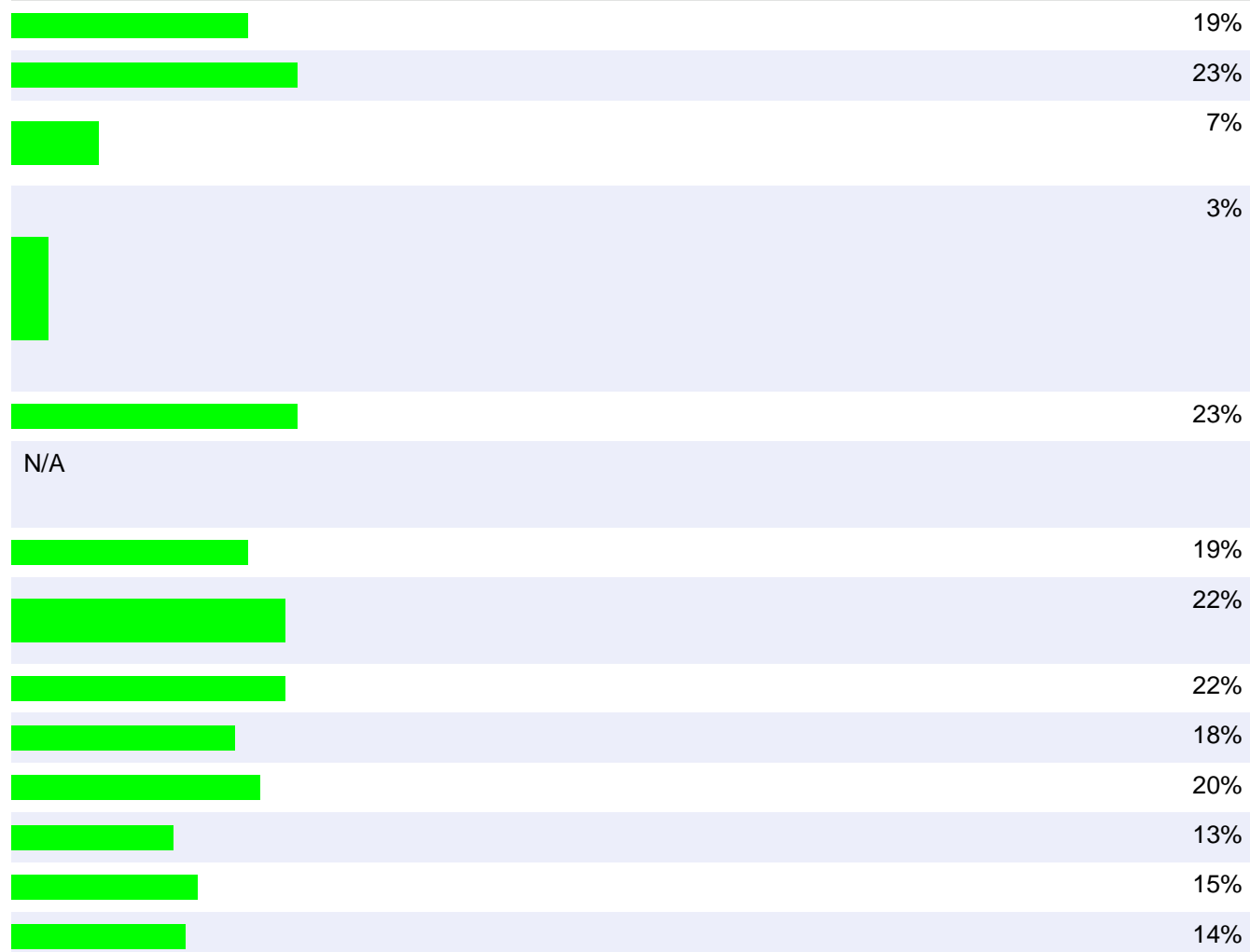
Percent of patients who reported that staff "Always" explained about medicines
before giving it to them.



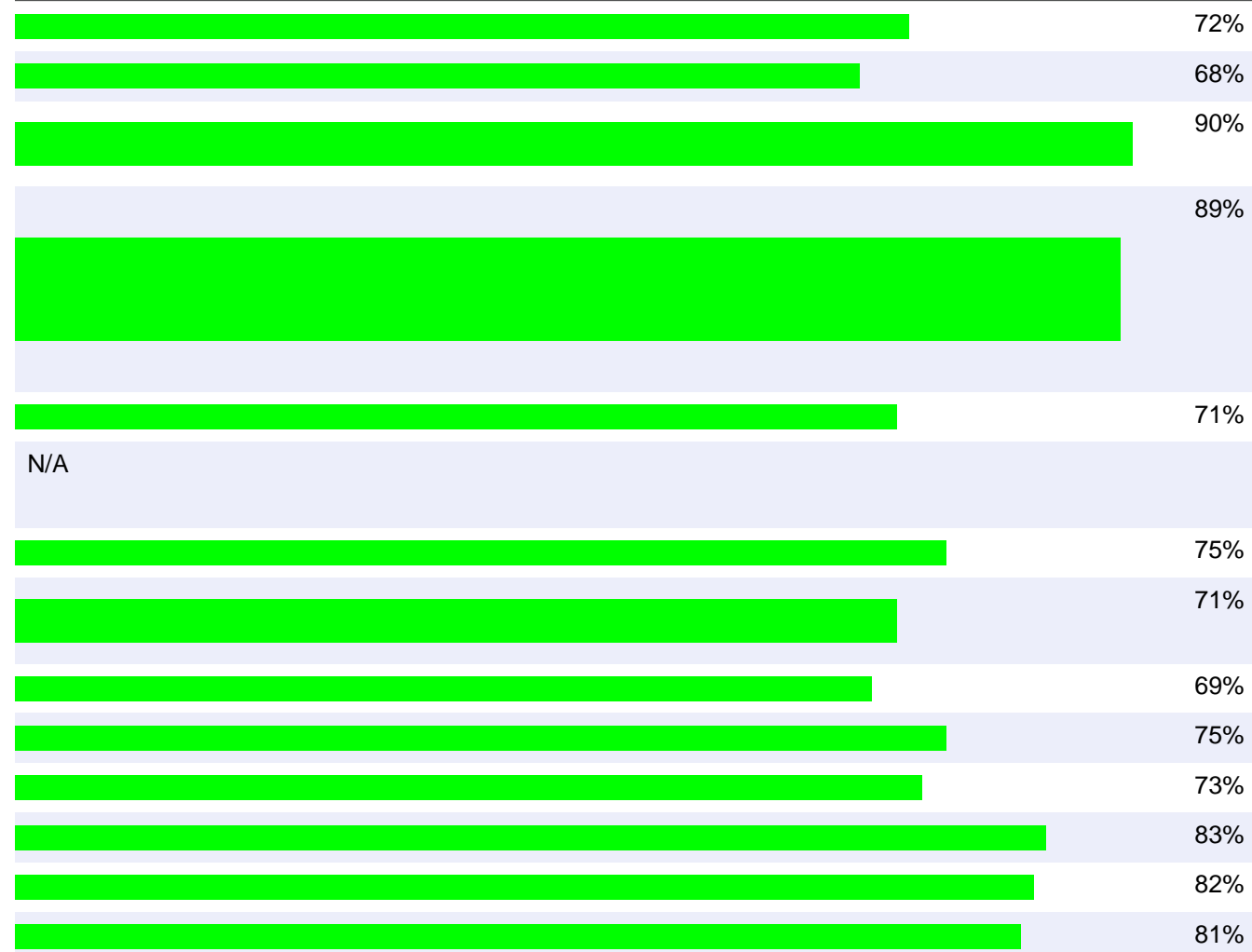
Percent of patients who reported that their room and bathroom were "Sometimes" or "Never" clean.



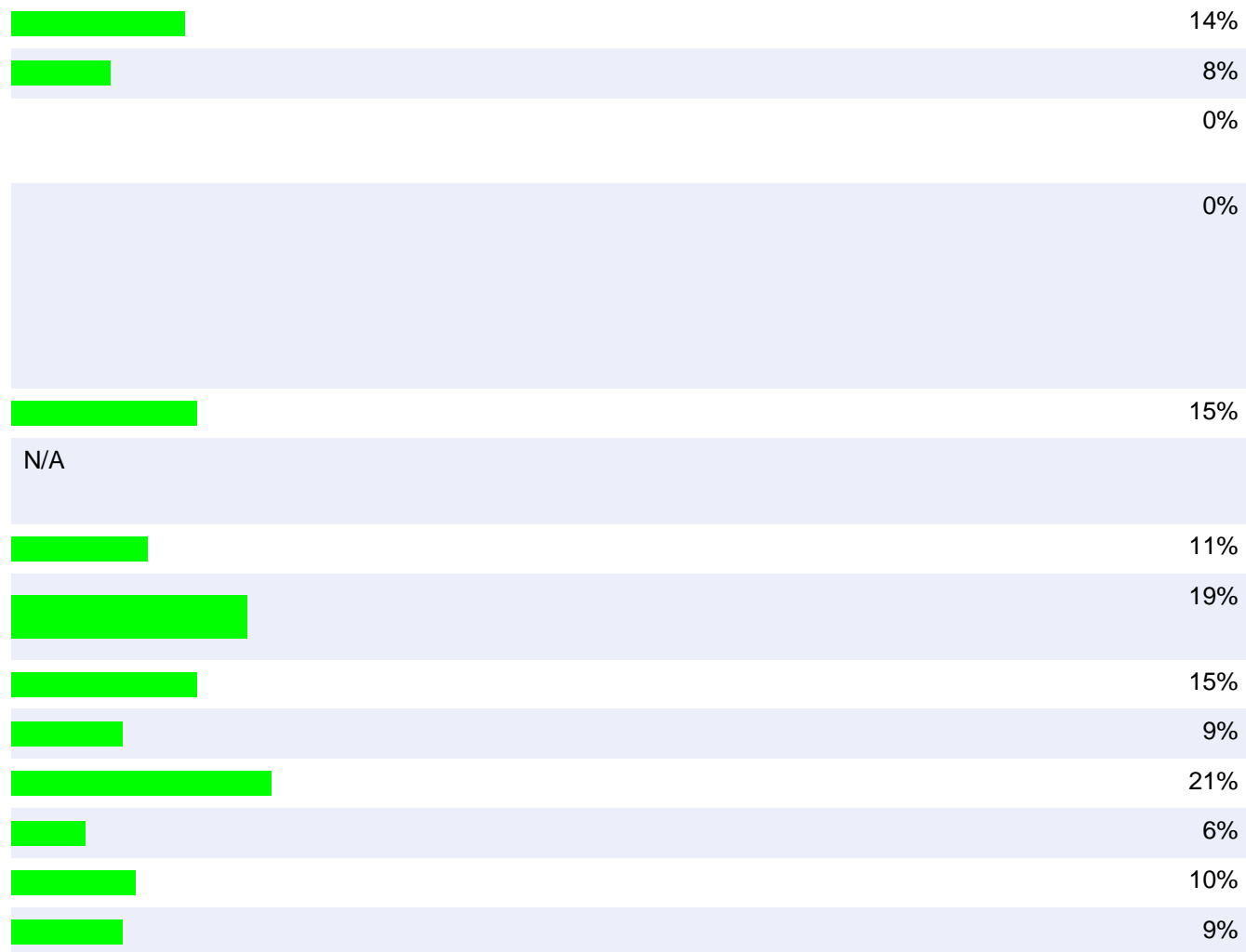
Percent of patients who reported that their room and bathroom were "Usually" clean.



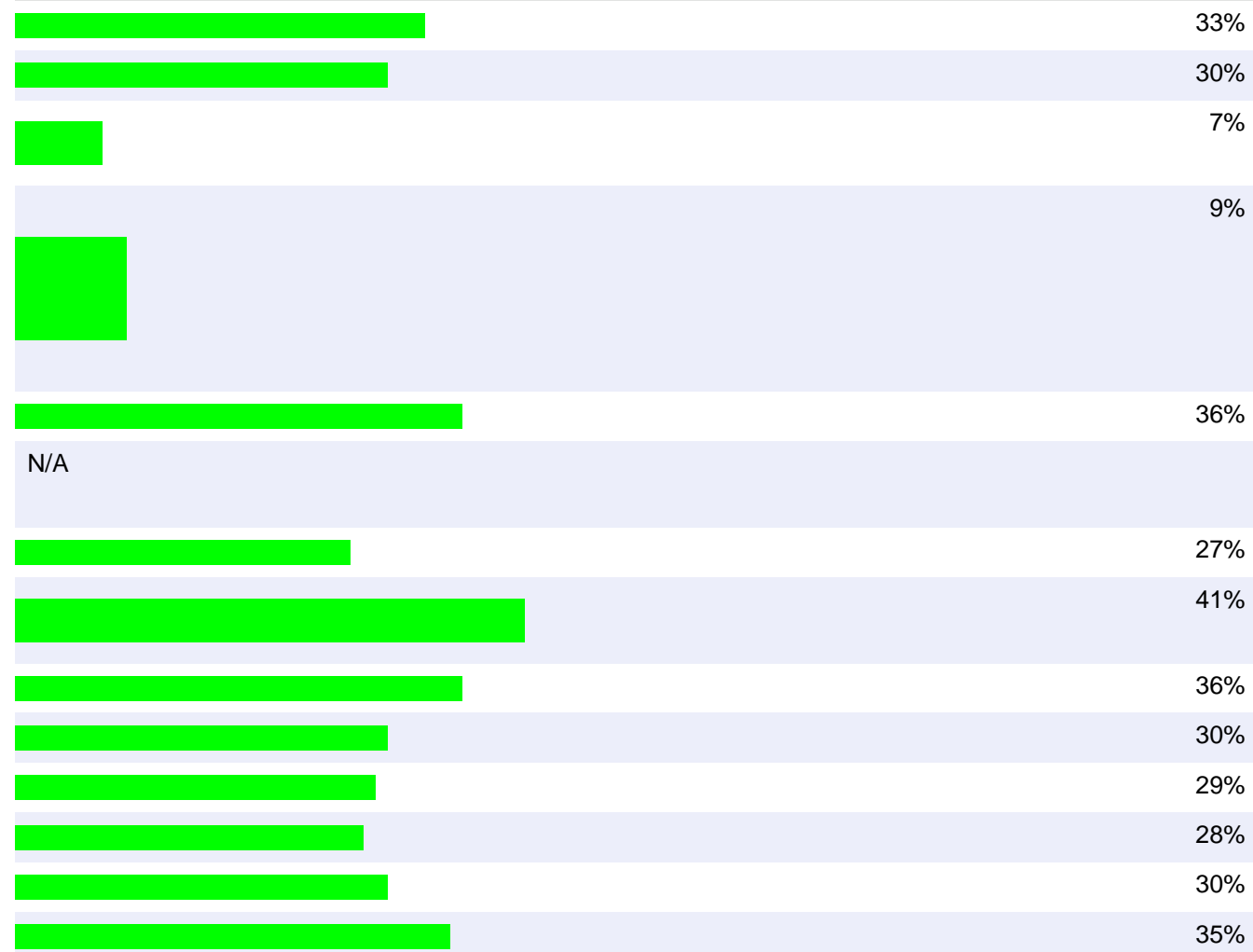
Percent of patients who reported that their room and bathroom were "Always" clean.



Percent of patients who reported that the area around their room was "Sometimes" or "Never" quiet at night.



Percent of patients who reported that the area around their room was "Usually" quiet at night.



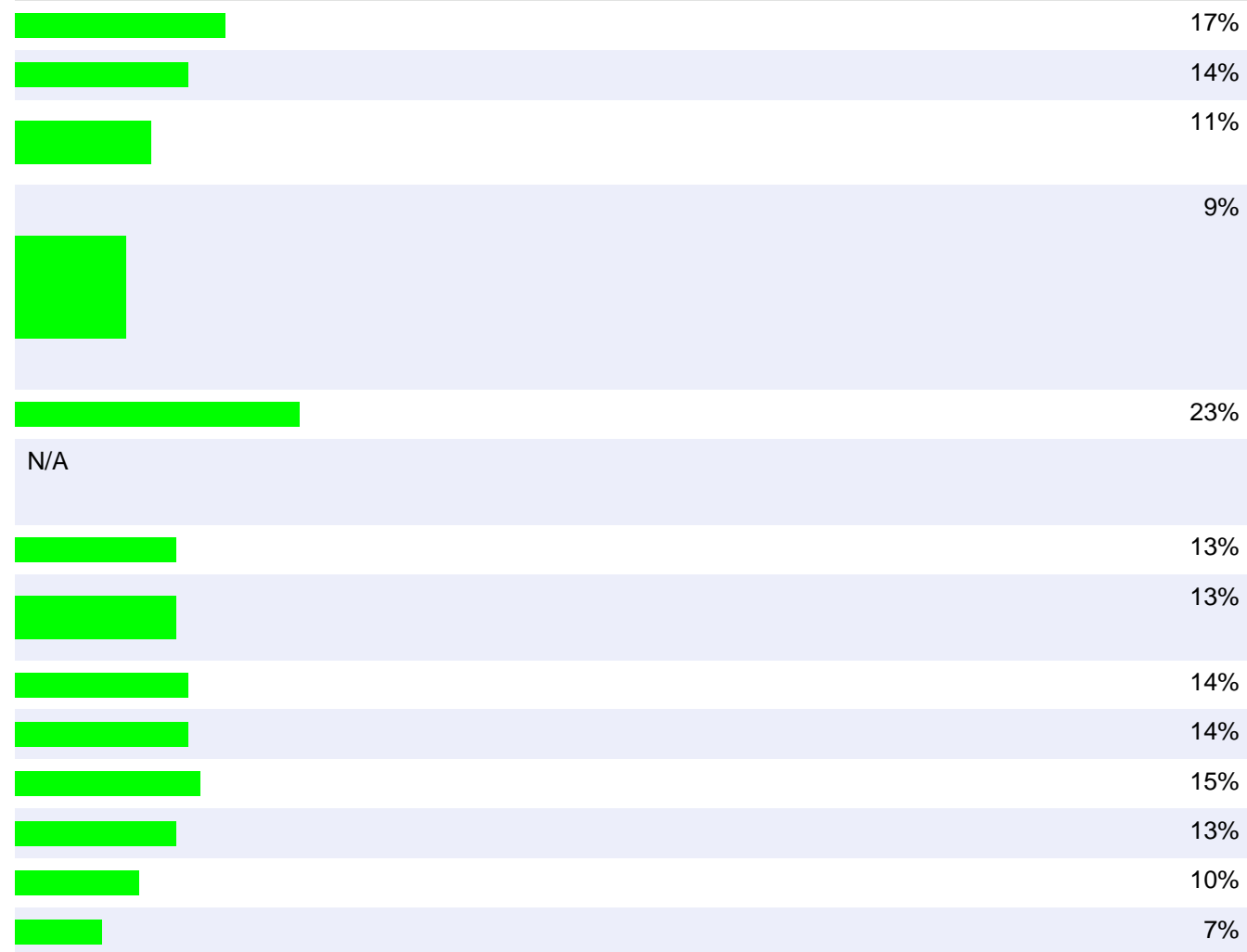
Percent of patients who reported that the area around their room was "Always" quiet at night.



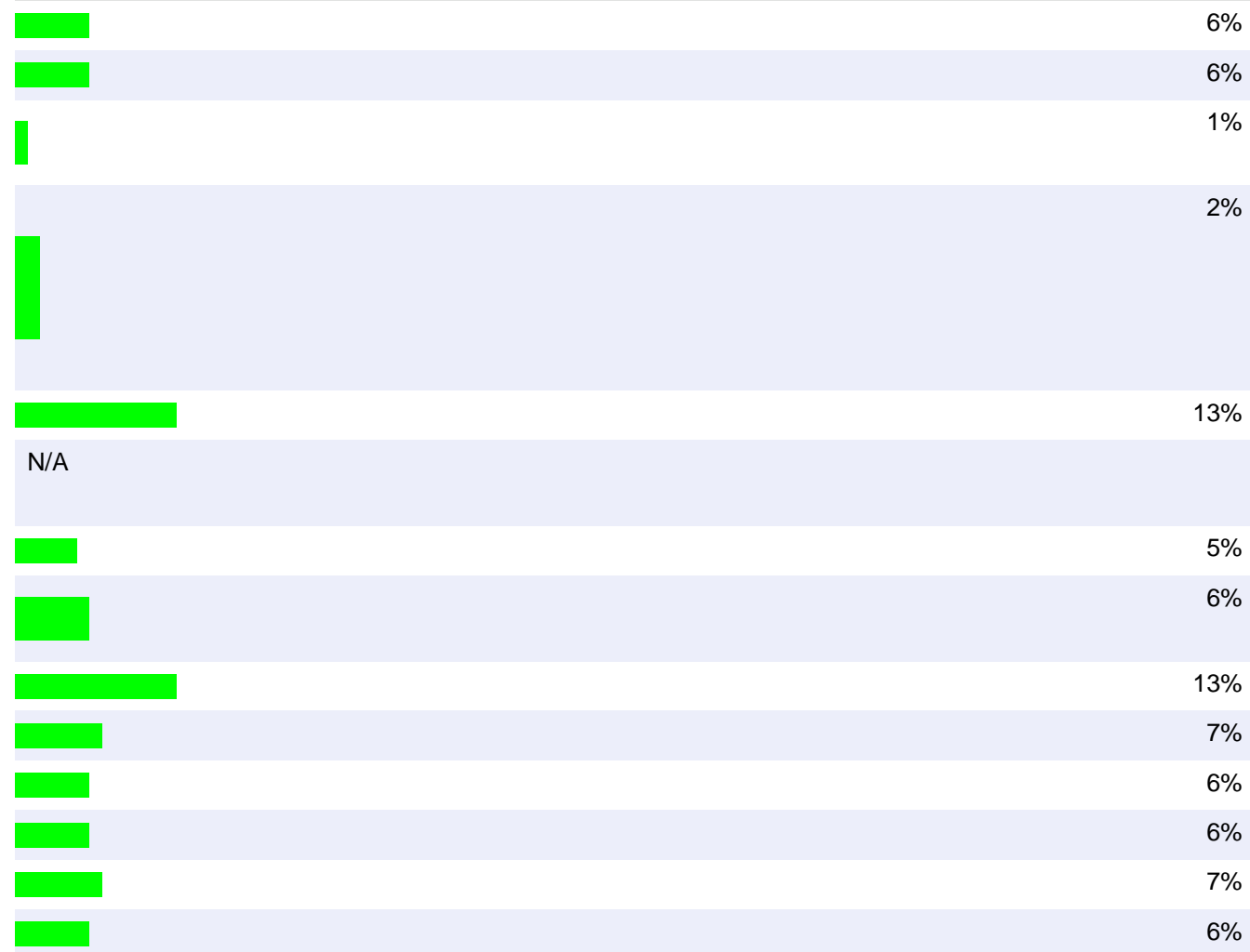
Percent of patients who reported that YES, they were given information about what to do during their recovery at home.



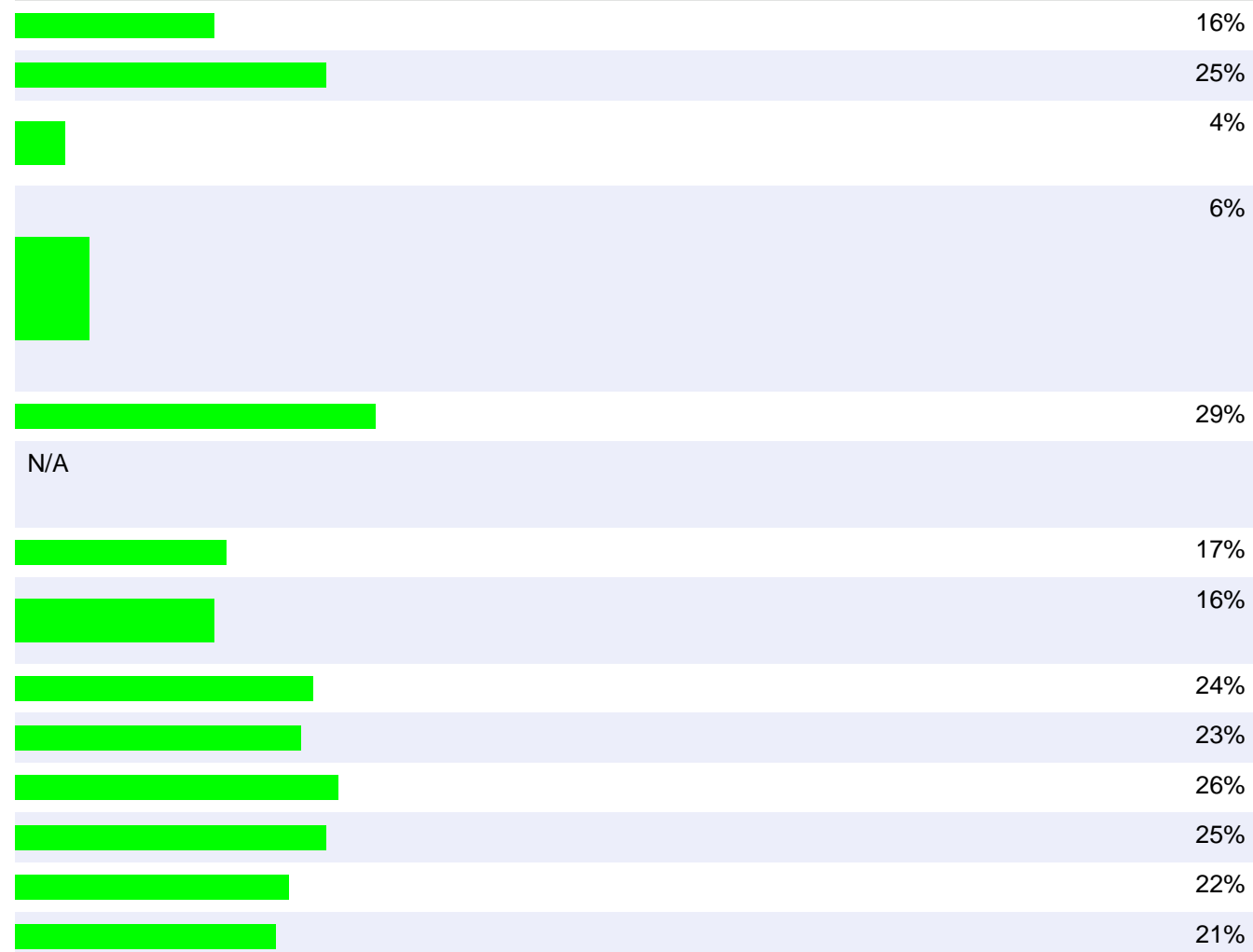
Percent of patients who reported that they were not given information about what to do during their recovery at home.



Percent of patients who gave their hospital a rating of 6 or lower on a scale from 0 (lowest) to 10 (highest).



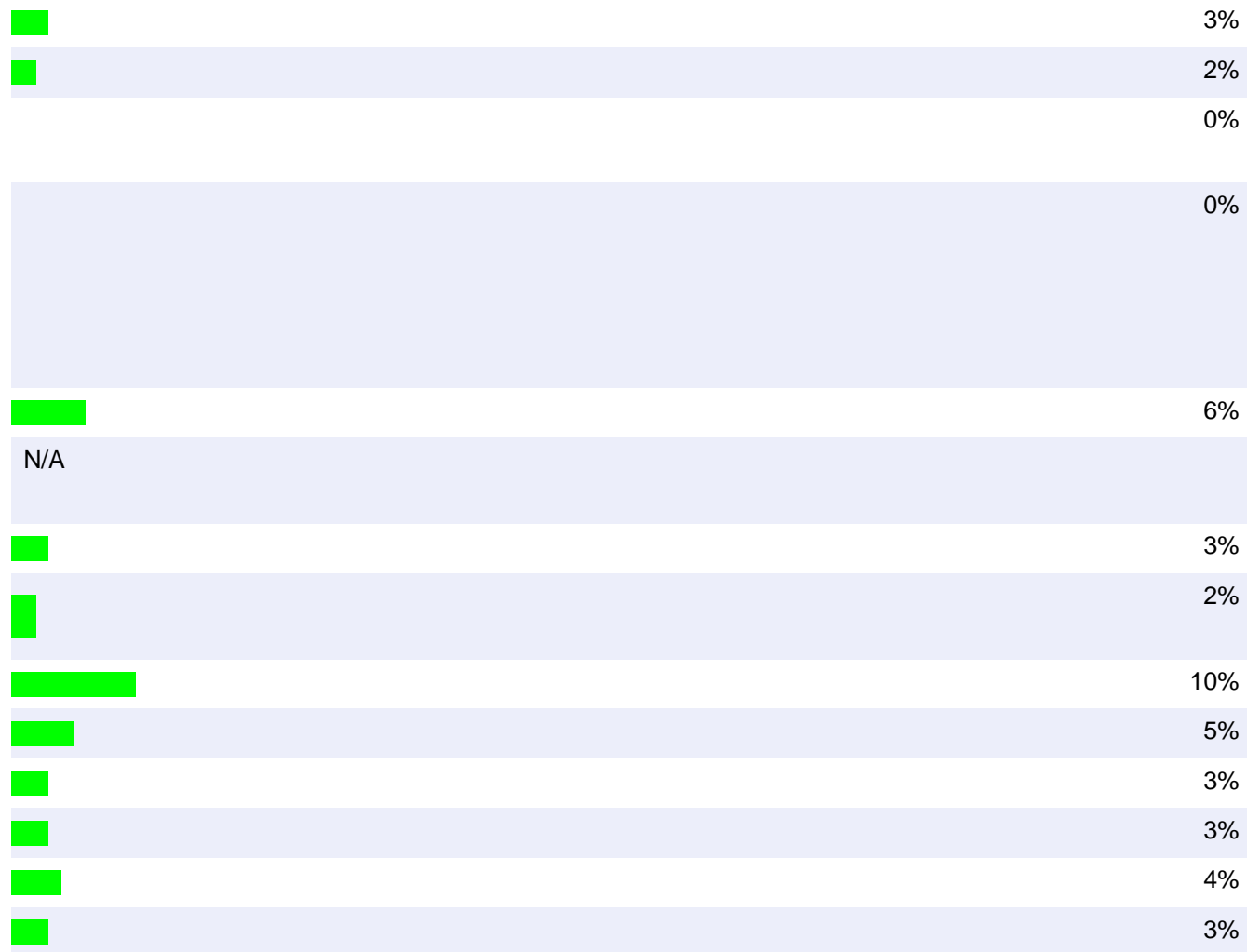
Percent of patients who gave their hospital a rating of 7 or 8 on a scale from 0 (lowest) to 10 (highest).



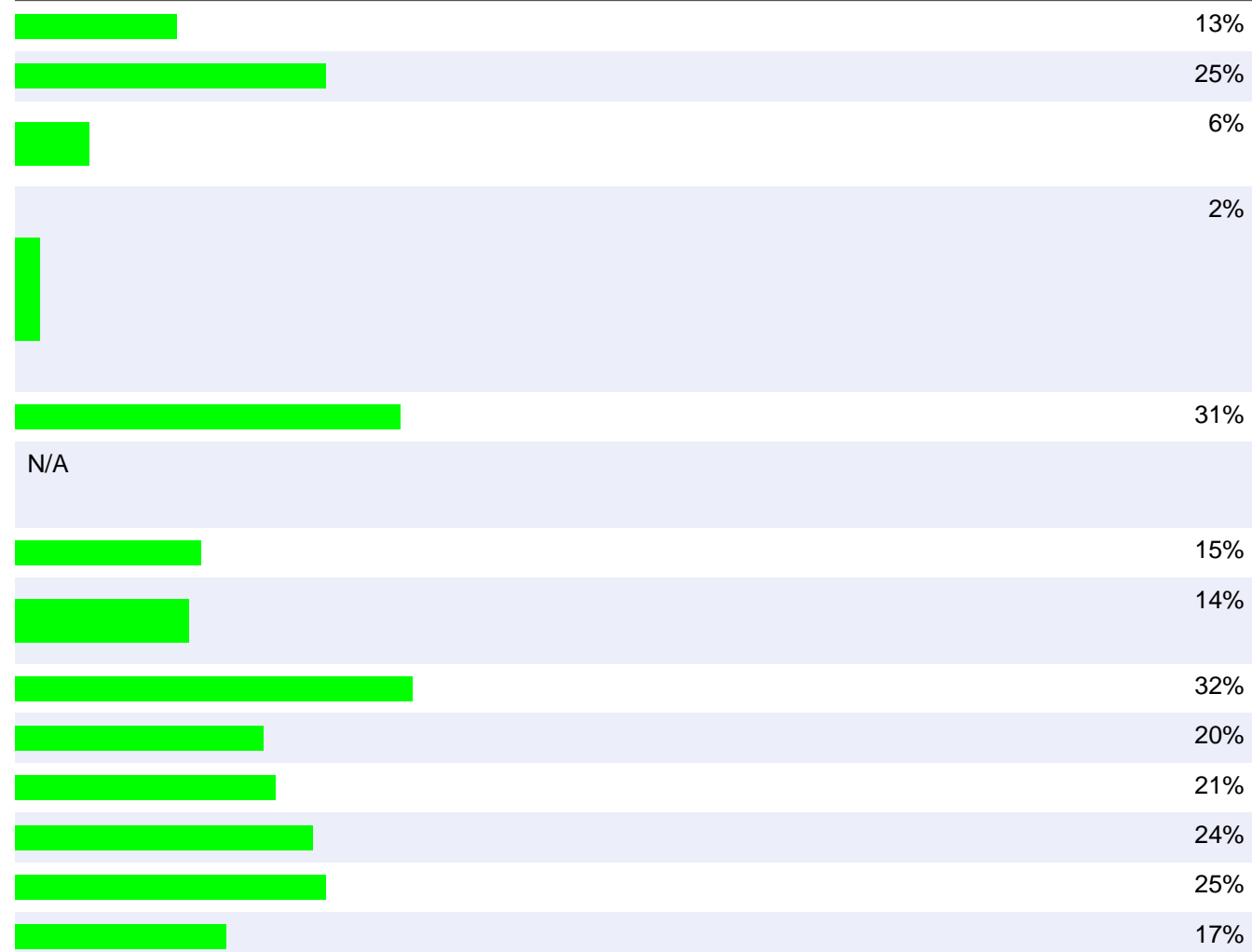
Percent of patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest).



Percent of patients who reported NO,they would not recommend the hospital.



Percent of patients who reported YES, they would probably recommend the hospital.



Percent of patients who reported YES, they would definitely recommend the hospital.



Number of Completed Surveys

300 or more

300 or more

Between 100 and 299

Fewer than 100

300 or more

N/A

300 or more

300 or more

300 or more


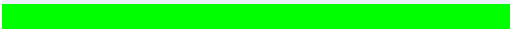











300 or more

300 or more

300 or more

300 or more

300 or more

Survey Response Rate Percent	Survey Footnote
	44%
	47%
	56%
	56% Fewer than 100 Patients completed the HCAHPS survey. Use these rates with caution, as the number of surveys may be too low to reliably assess hospital performance
	22%
N/A	Survey results are not available for this reporting period
	42%
	44%
	32%
	37%
	36%
	29%
	26%
	31%

Hospital Footnote



Based on Survey of Patients' Hospital Experiences (HCAHPS)

300019	CHESHIRE MEDICAL CENTER	580 COURT STREET
300020	SOUTHERN NH MEDICAL CENTER	8 PROSPECT STREET
300023	EXETER HOSPITAL INC	5 ALUMNI DRIVE
300029	PORTSMOUTH REGIONAL HOSPITAL	333 BORTHWICK AVE
300034	CATHOLIC MEDICAL CENTER	100 MCGREGOR STREET
301300	UPPER CONNECTICUT VALLEY HOSPITAL	181 CORLISS LANE
301301	COTTAGE HOSPITAL	90 SWIFTWATER RD
301302	LITTLETON REGIONAL HOSPITAL	600 ST JOHNSBURY ROAD
301303	WEEKS MEDICAL CENTER	173 MIDDLE STREET
301304	NEW LONDON HOSPITAL	273 COUNTY ROAD
301305	ALICE PECK DAY MEMORIAL HOSPITAL	125 MASCOMA ST
301306	FRANKLIN REGIONAL HOSPITAL	15 AIKEN AVENUE
301307	MEMORIAL HOSPITAL, THE	3073 WHITE MOUNTAIN HIGHWAY
301308	VALLEY REGIONAL HOSPITAL	243 ELM STREET
301309	MONADNOCK COMMUNITY HOSPITAL	452 OLD STREET ROAD
301310	ANDROSCOGGIN VALLEY HOSPITAL	59 PAGE HILL ROAD



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	KEENE	NH
	NASHUA	NH
	EXETER	NH
	PORTSMOUTH	NH
	MANCHESTER	NH
	COLEBROOK	NH
	WOODSVILLE	NH
	LITTLETON	NH
	LANCASTER	NH
	NEW LONDON	NH
	LEBANON	NH
	FRANKLIN	NH
	NORTH CONWAY	NH
	CLAREMONT	NH
	PETERBOROUGH	NH
	BERLIN	NH

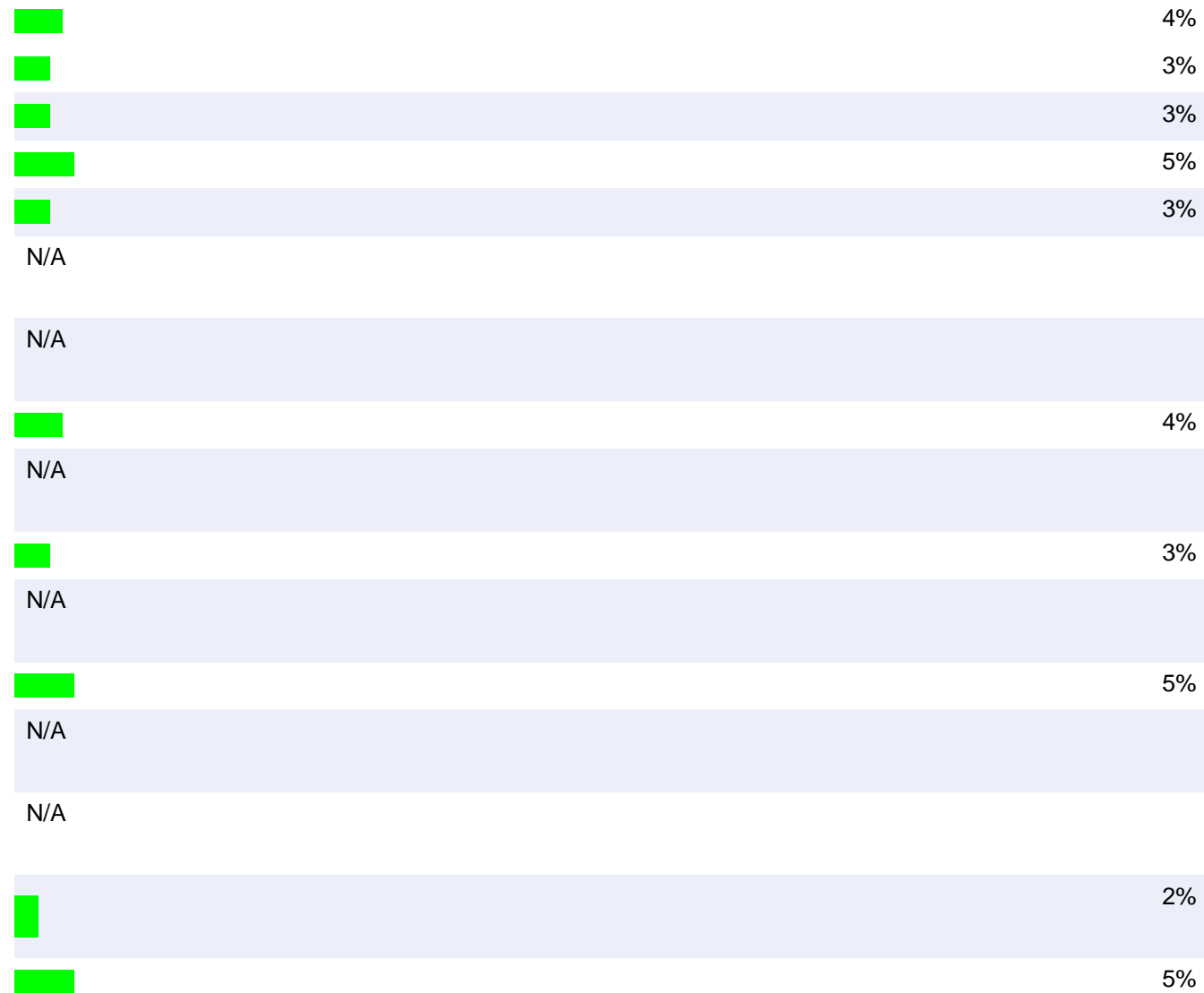


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03431	CHESHIRE
03060	HILLSBOROUGH
03833	ROCKINGHAM
03801	ROCKINGHAM
03102	HILLSBOROUGH
03576	COOS
03785	GRAFTON
03561	GRAFTON
03584	COOS
03257	MERRIMACK
03766	GRAFTON
03235	MERRIMACK
03860	CARROLL
03743	SULLIVAN
03458	HILLSBOROUGH
03570	COOS

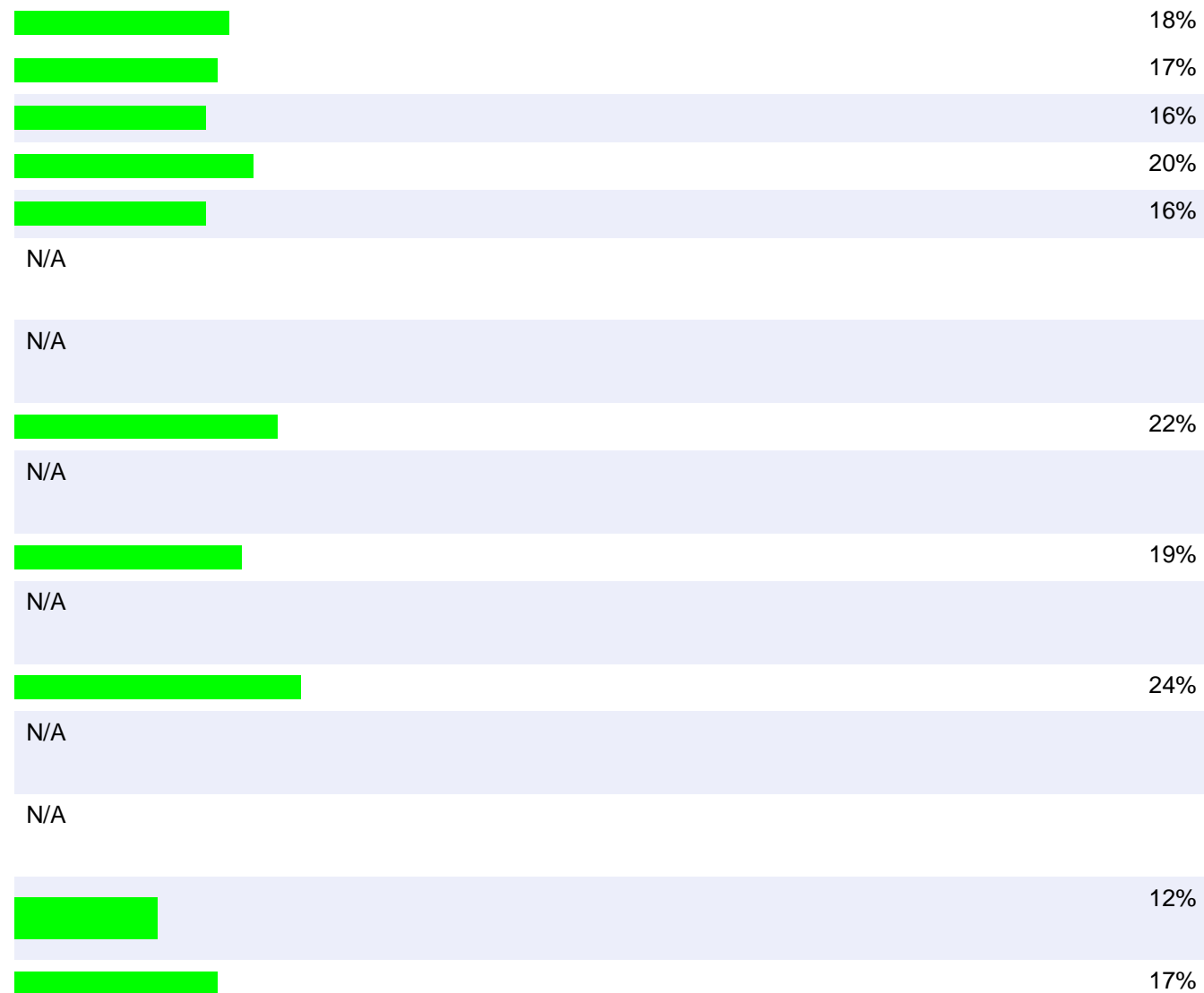
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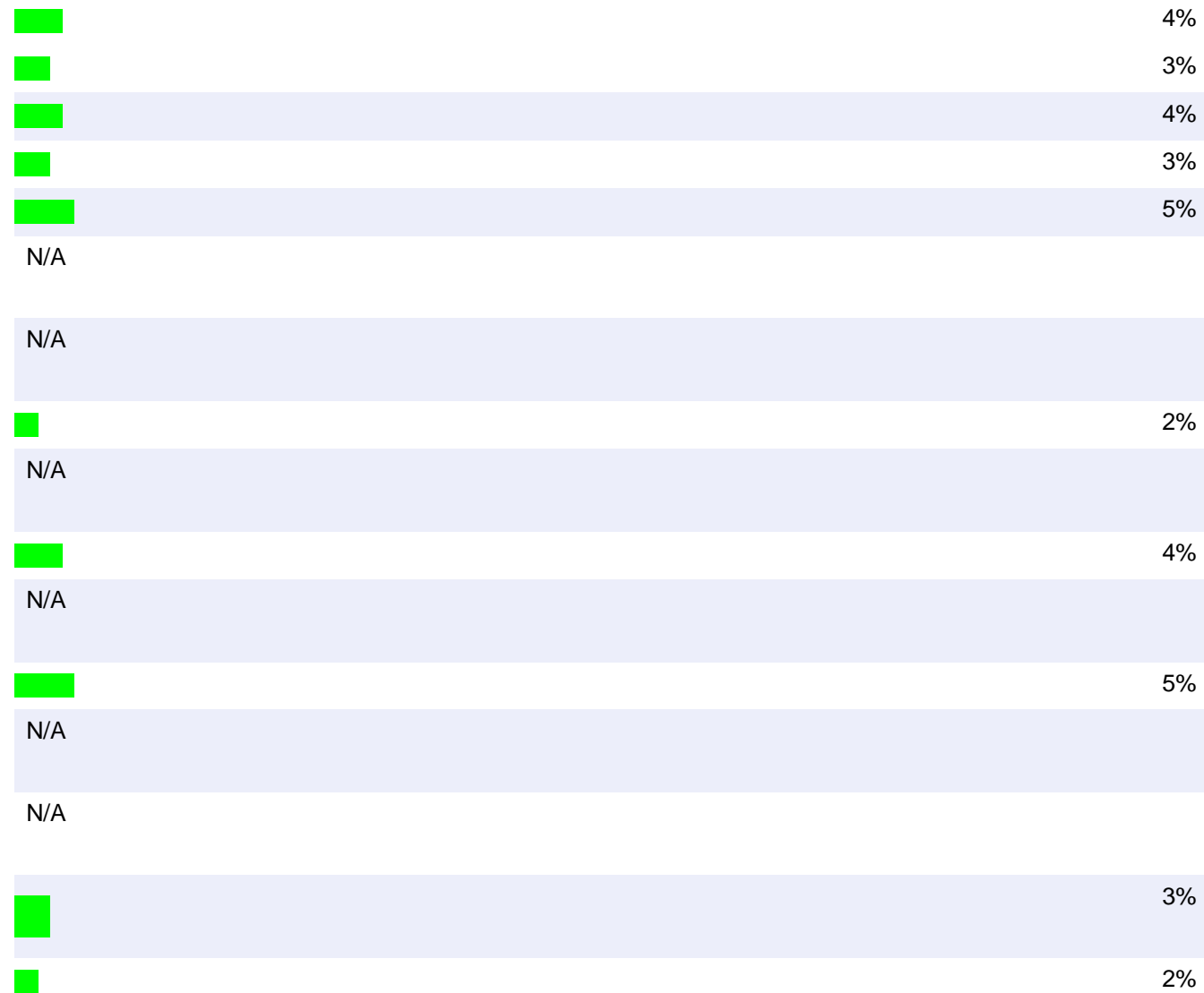
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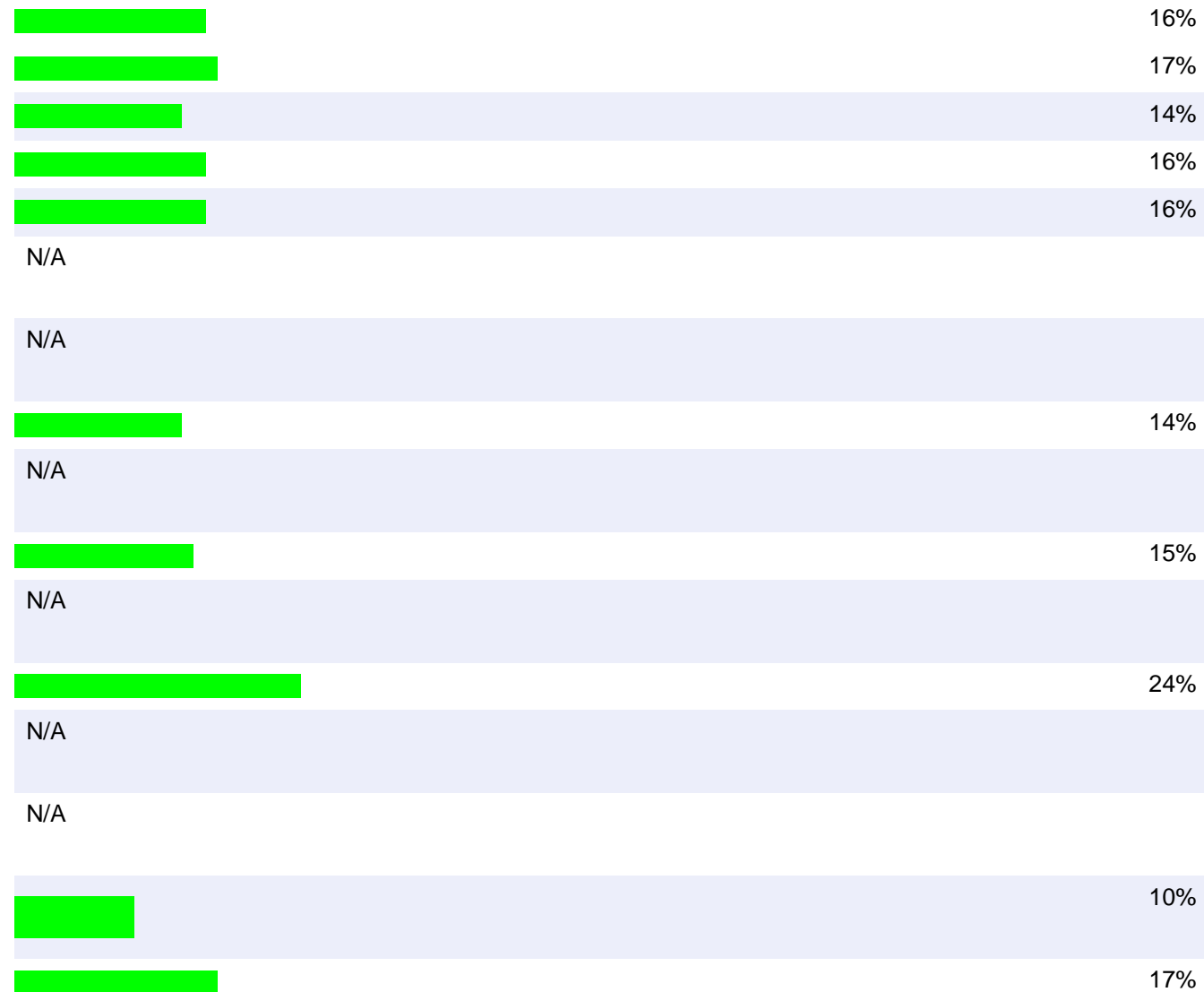
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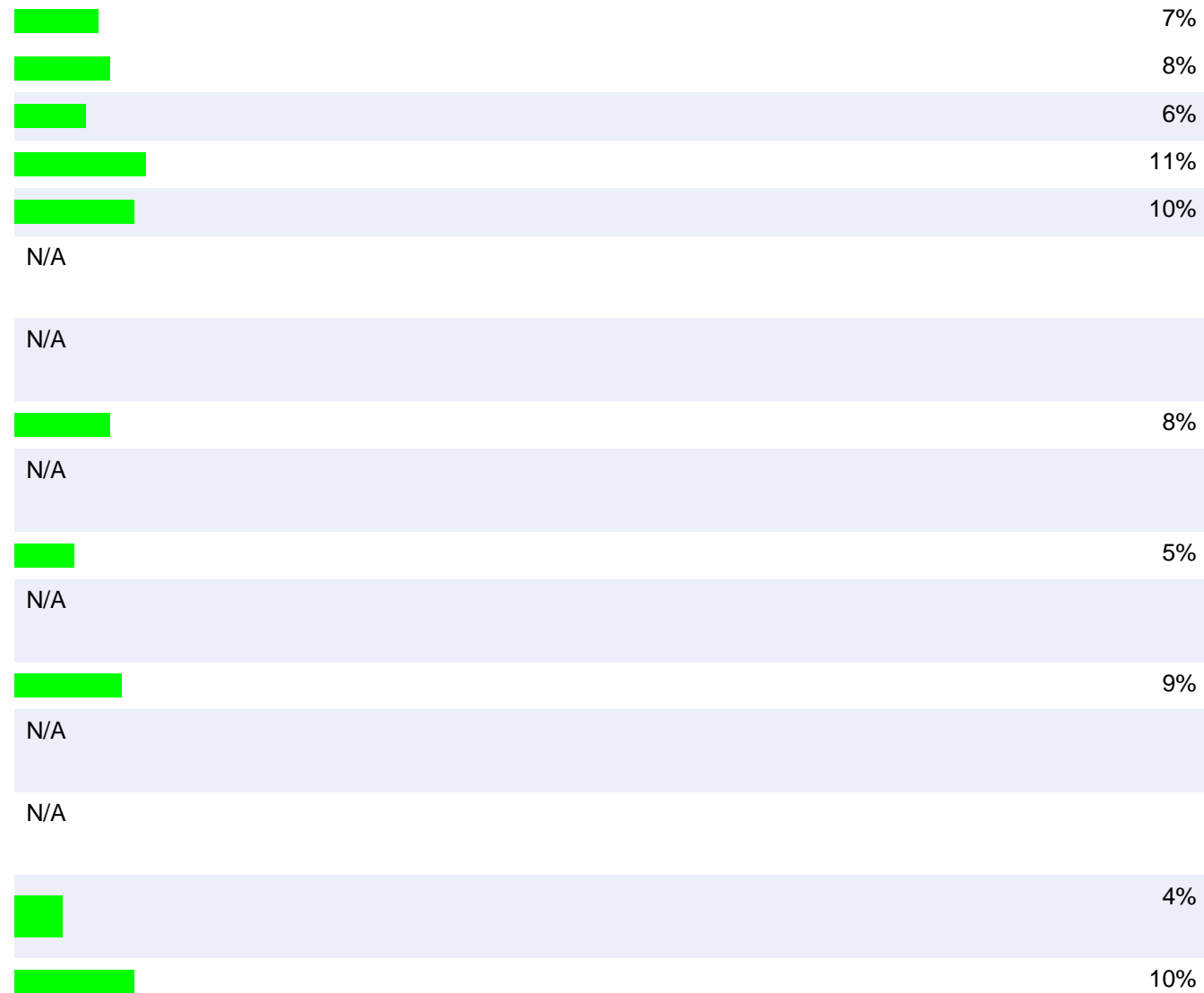
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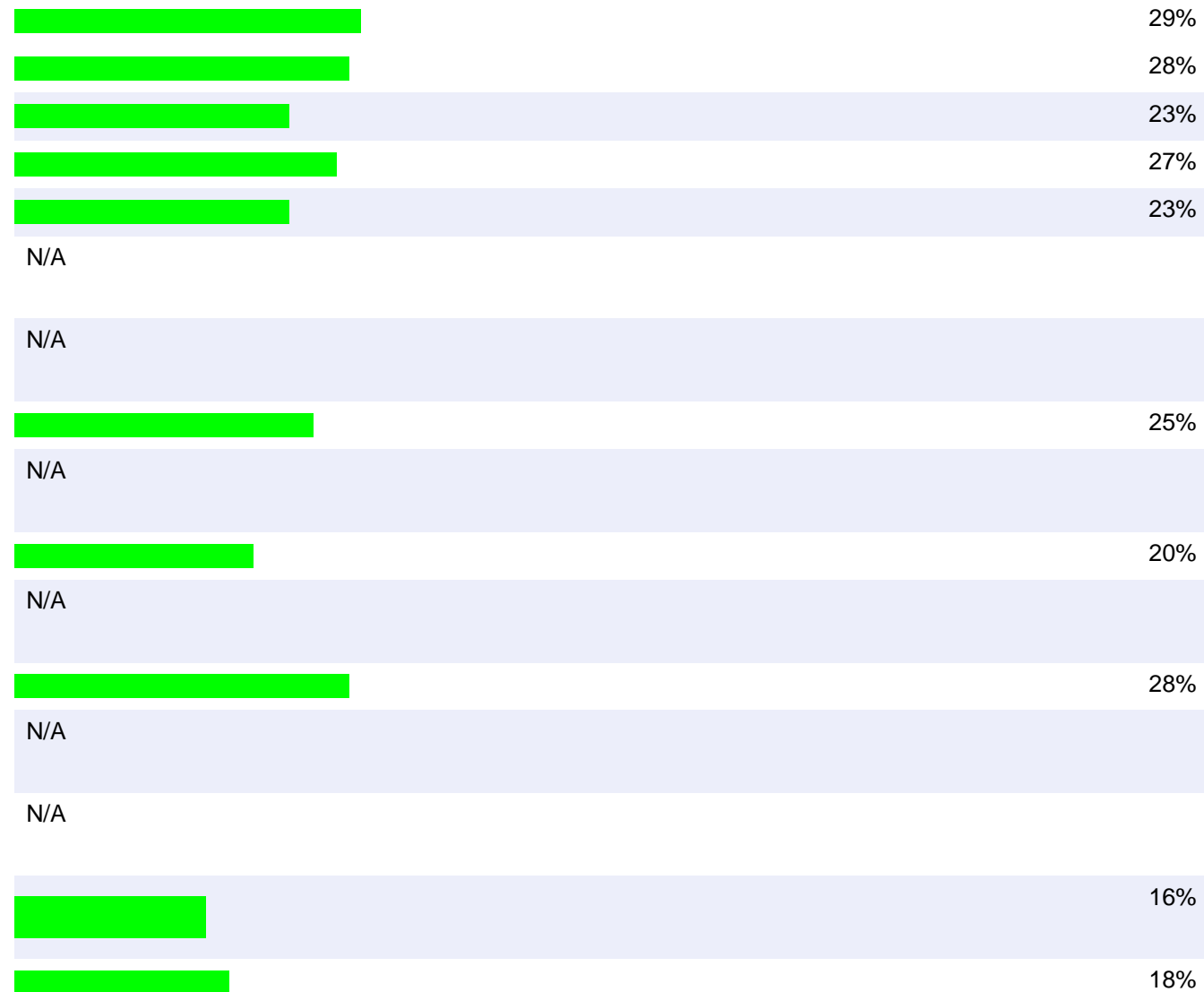
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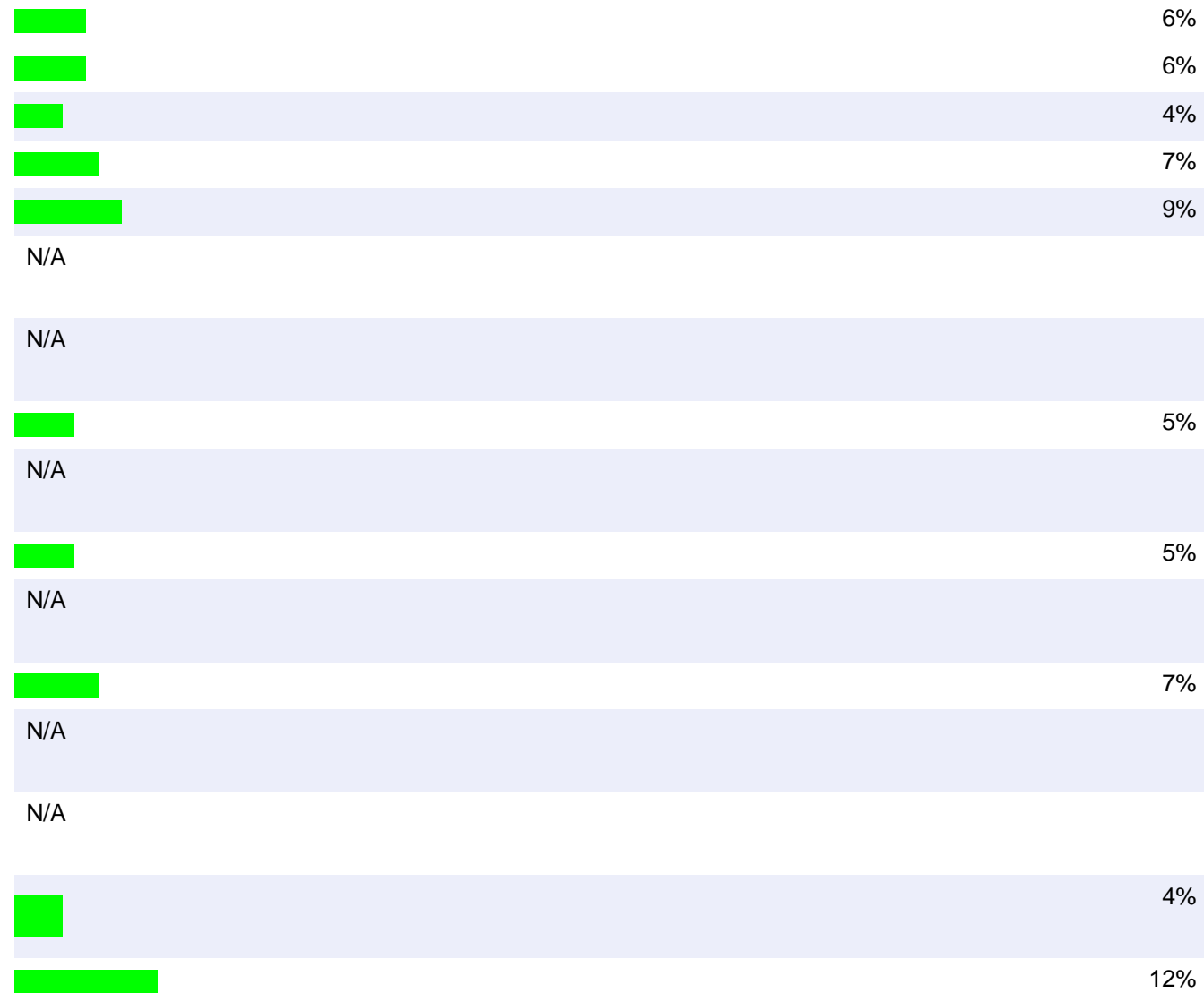
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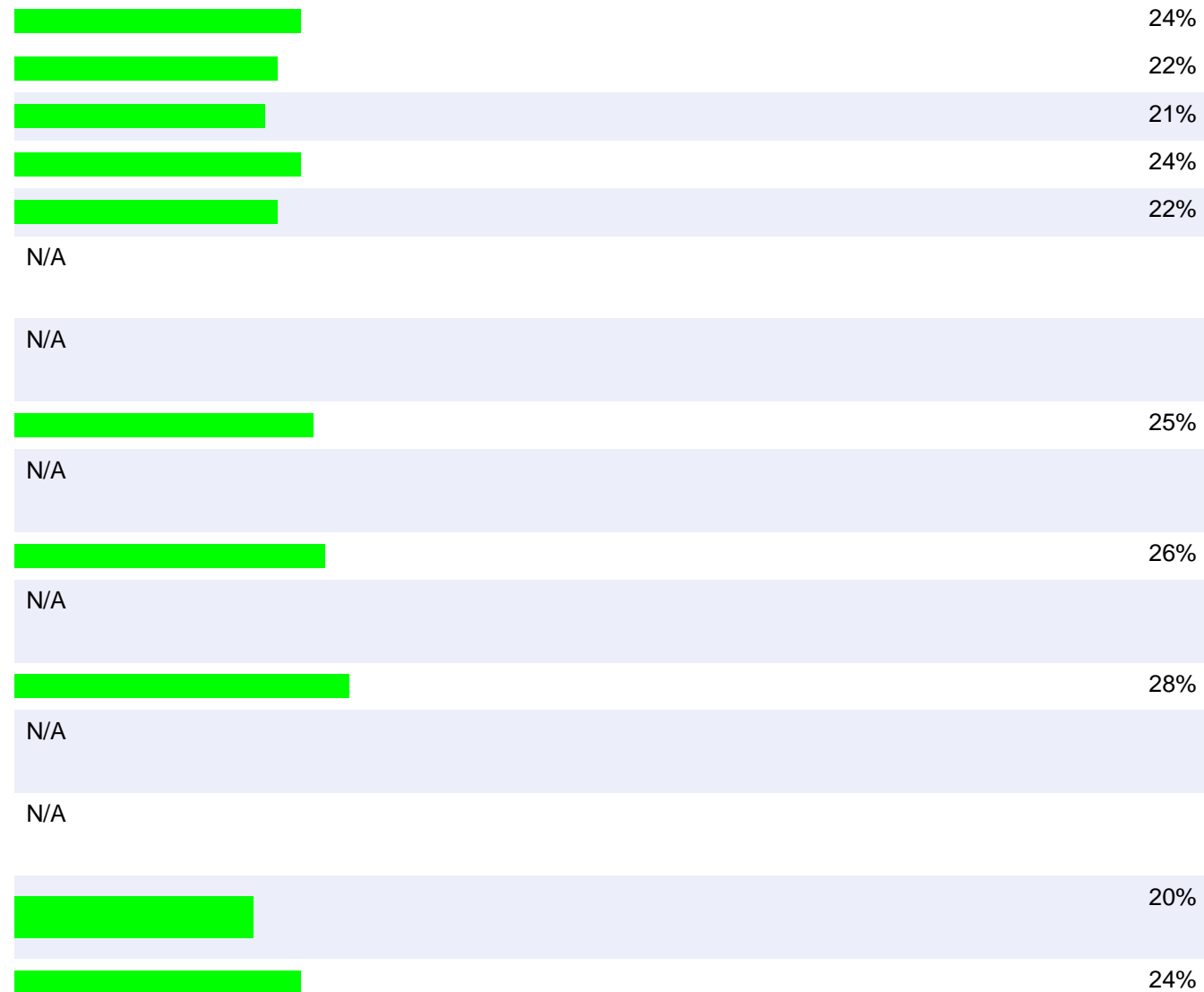
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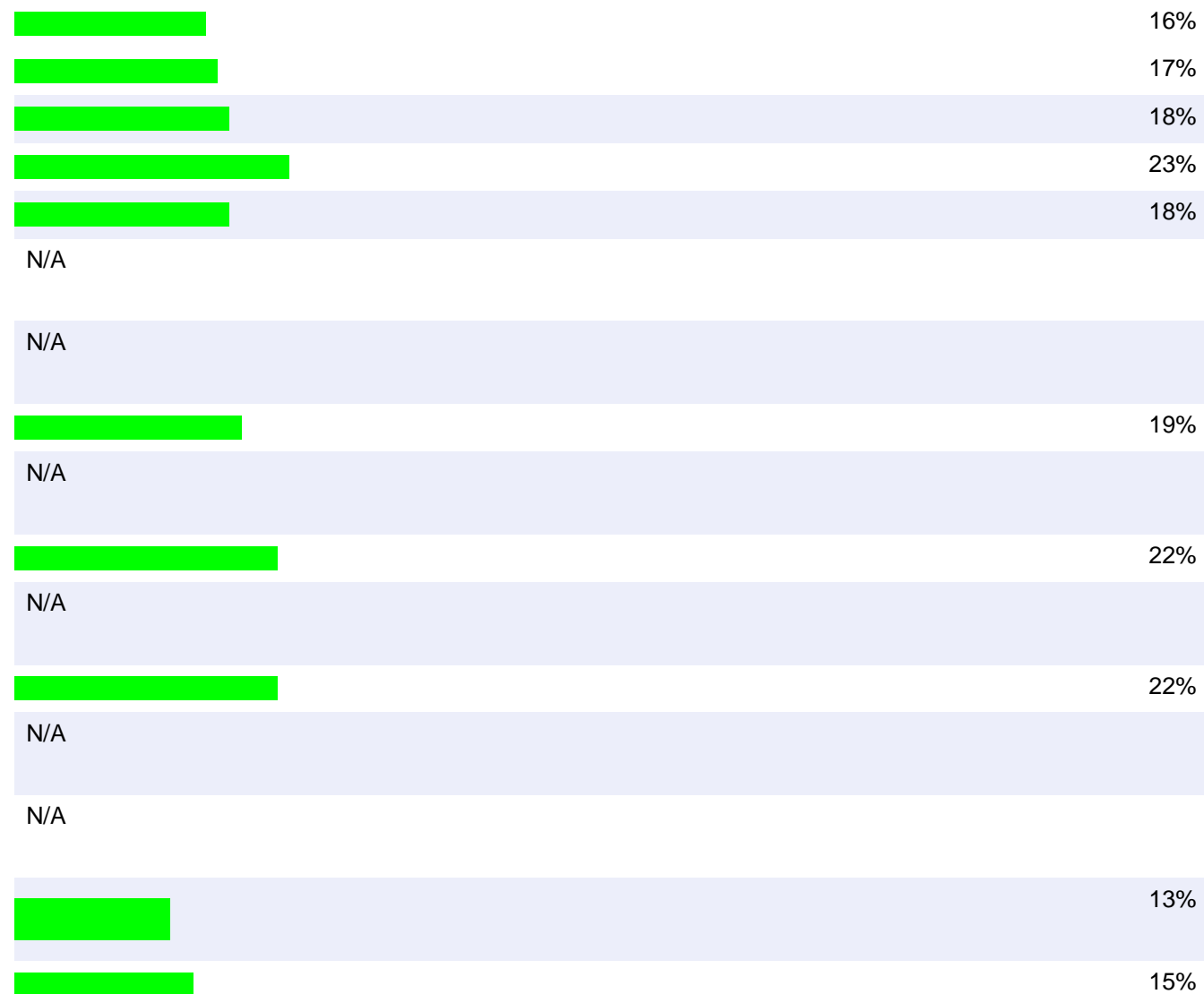
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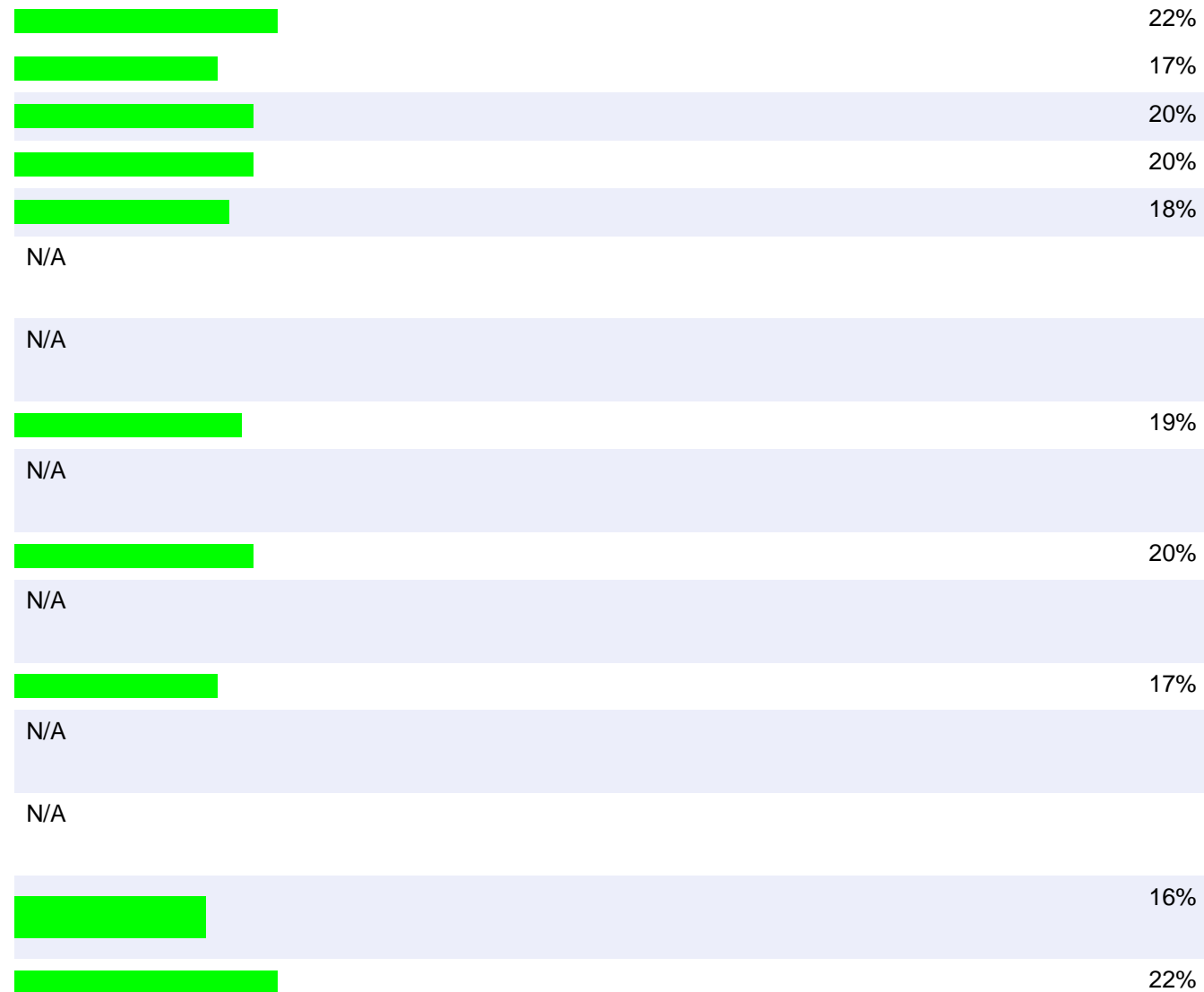
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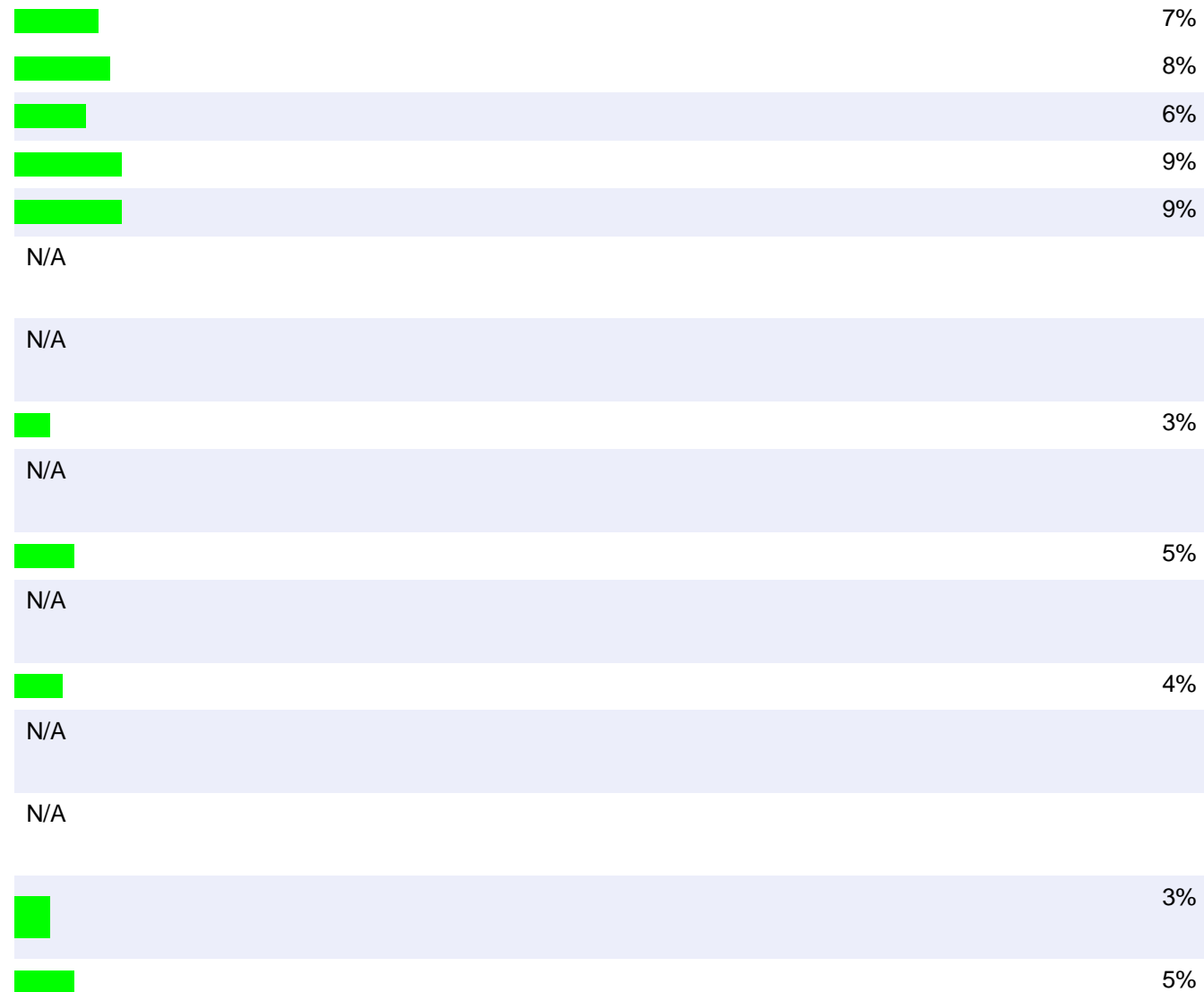
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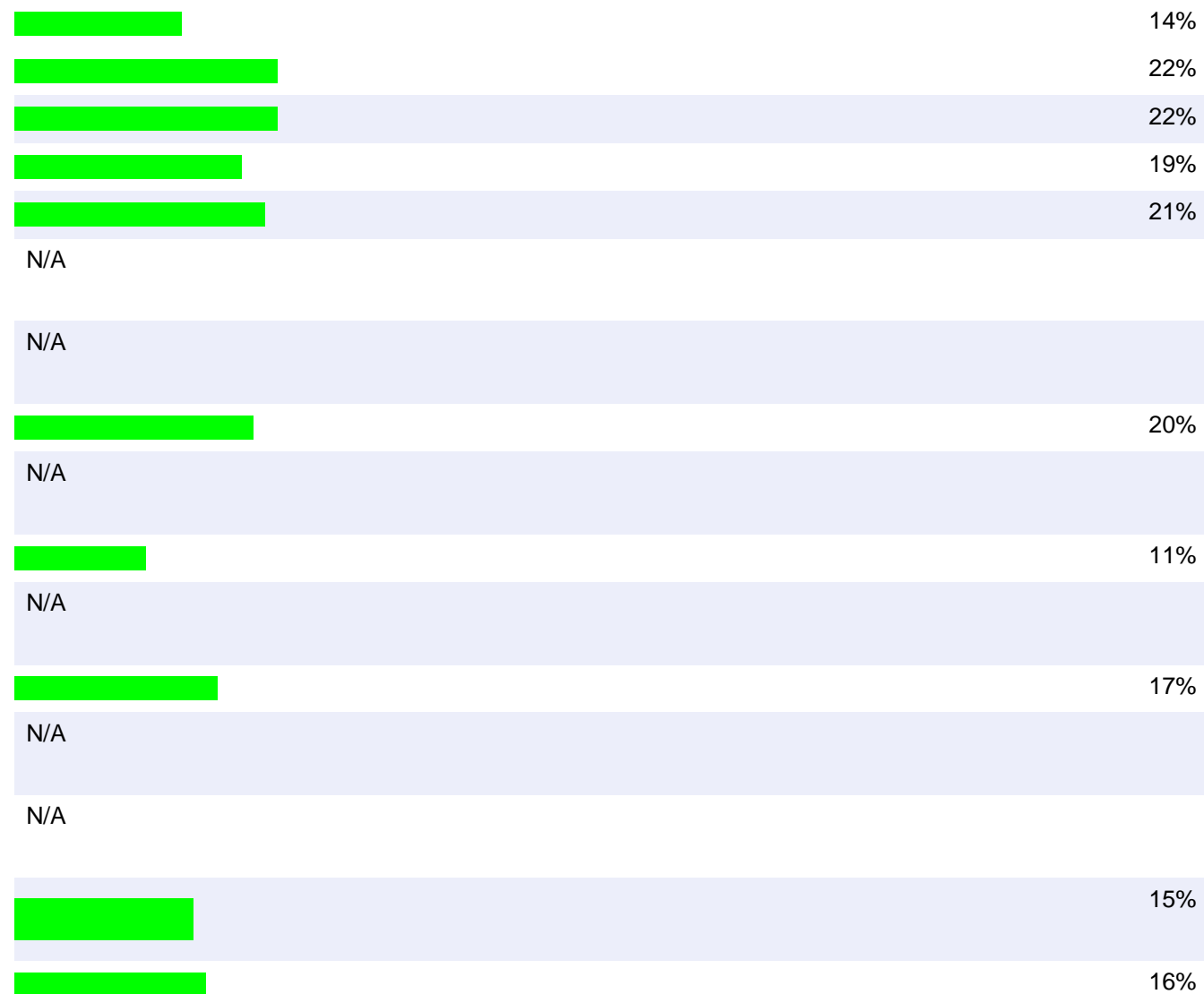
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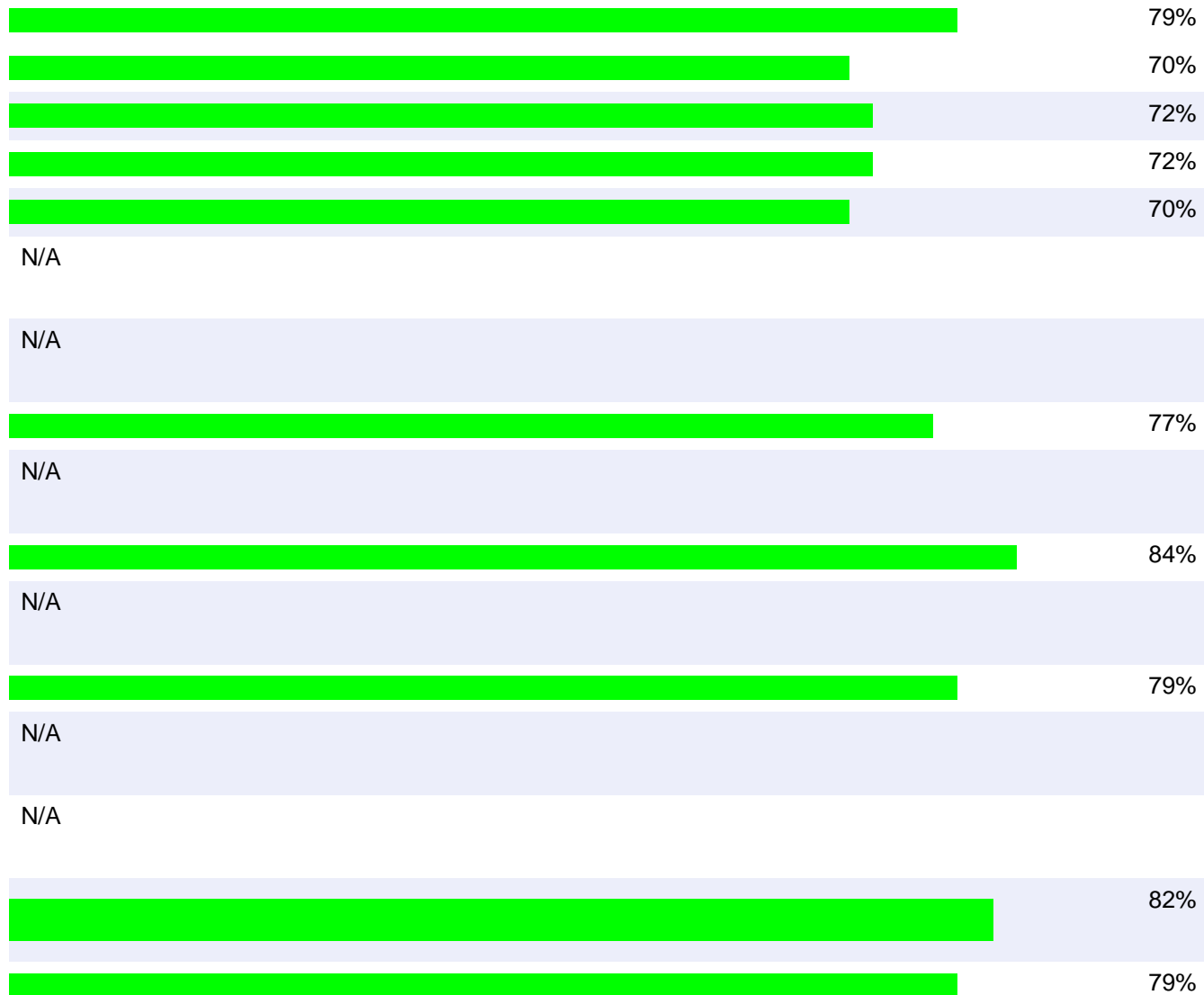
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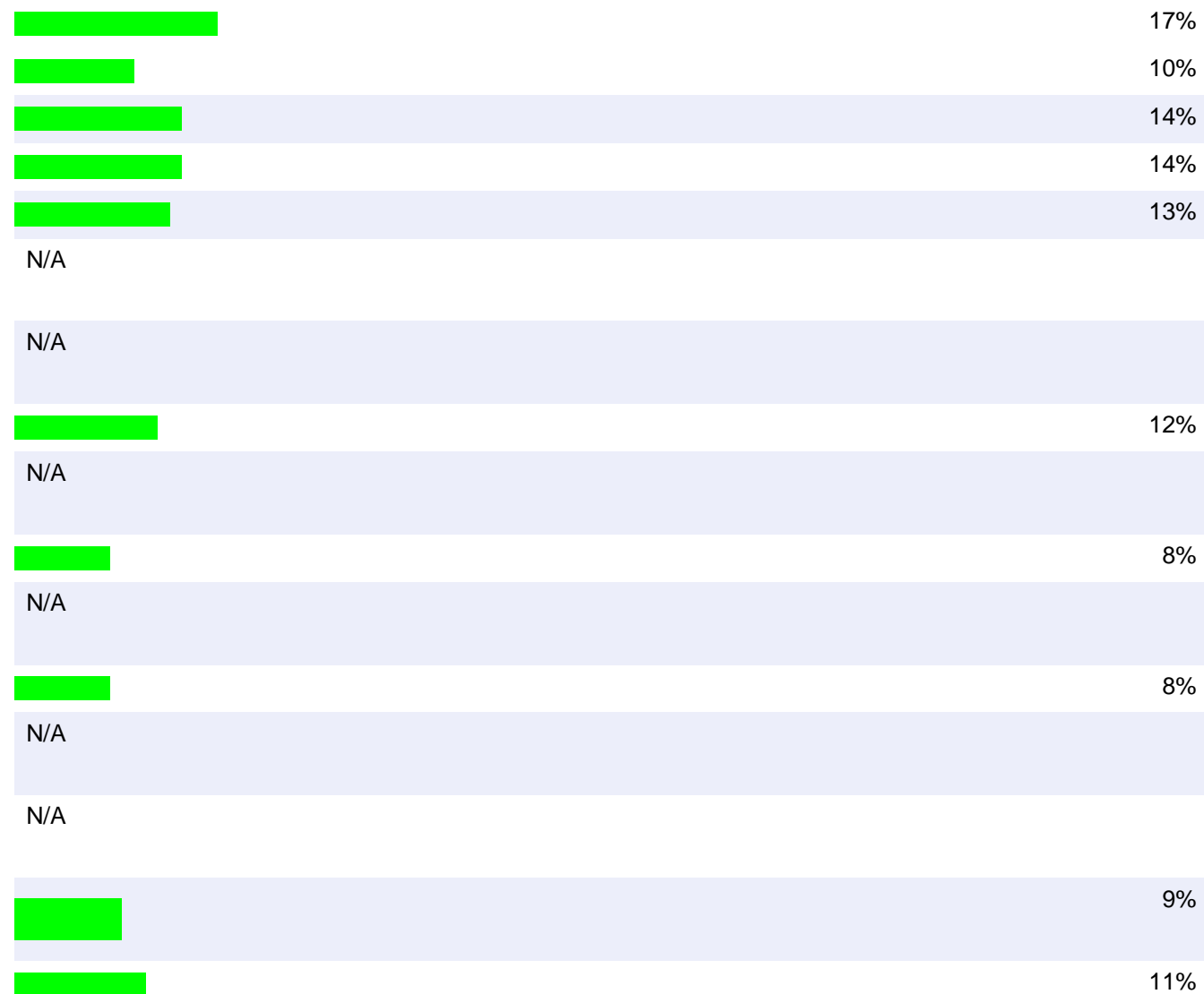
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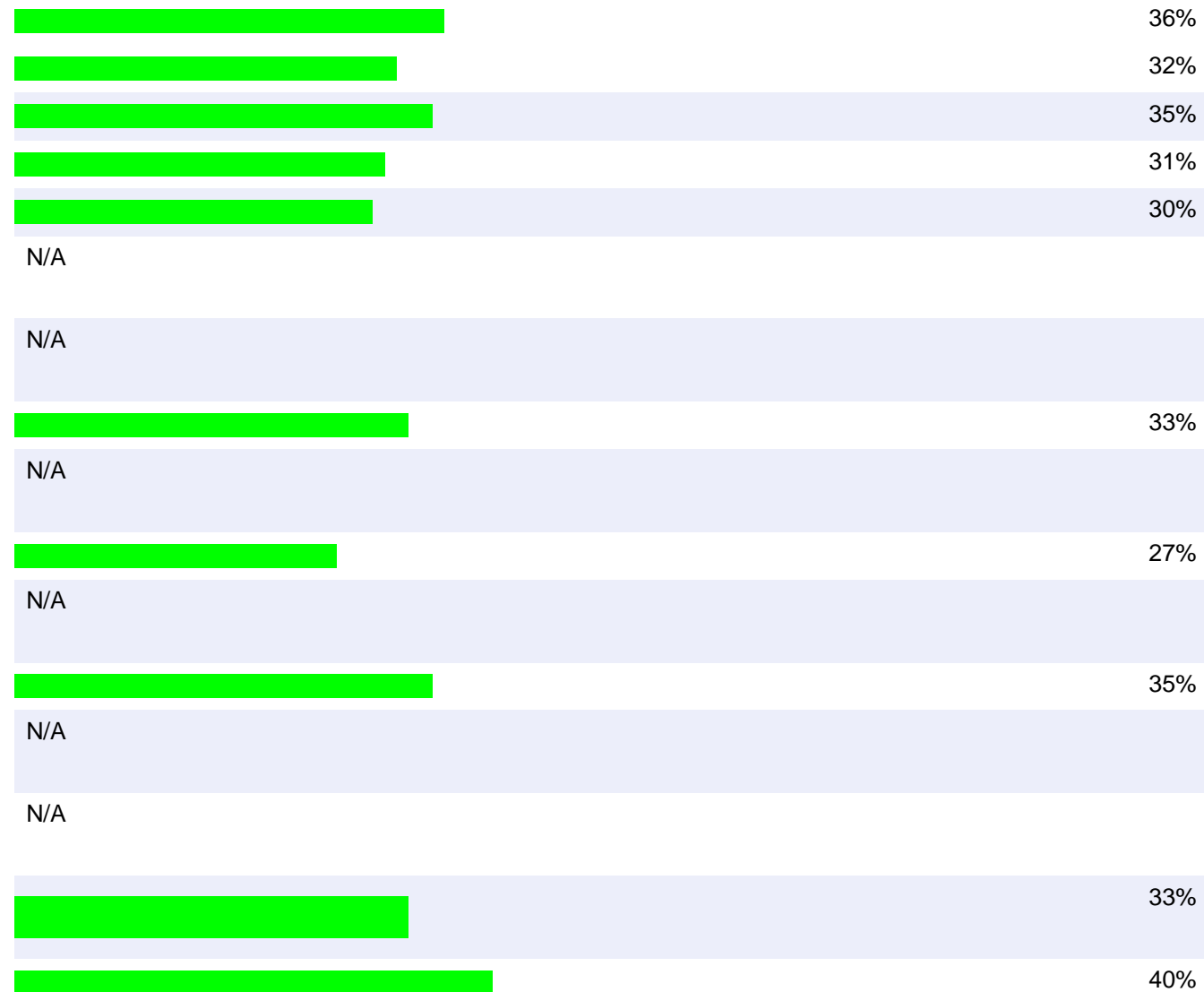
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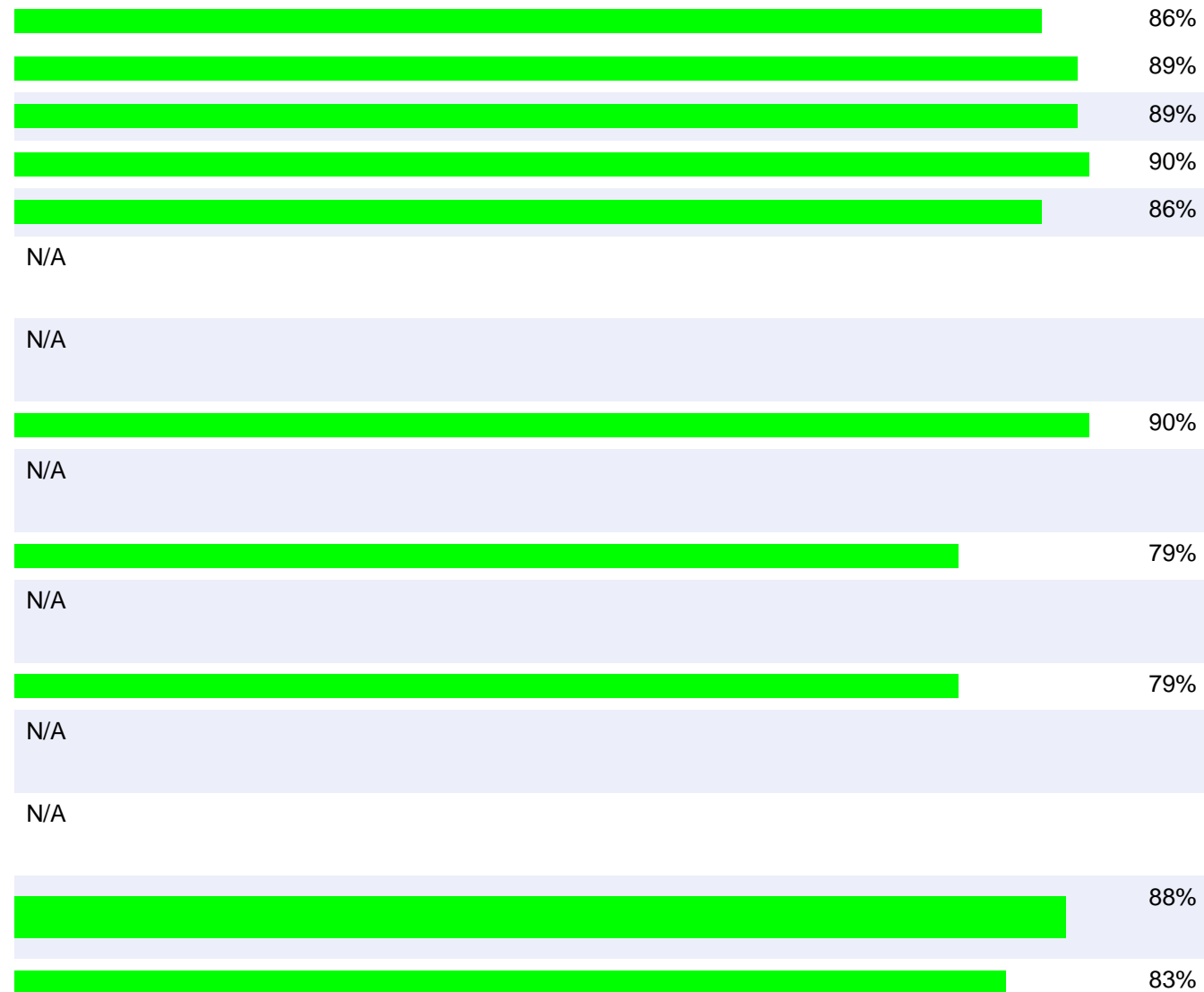
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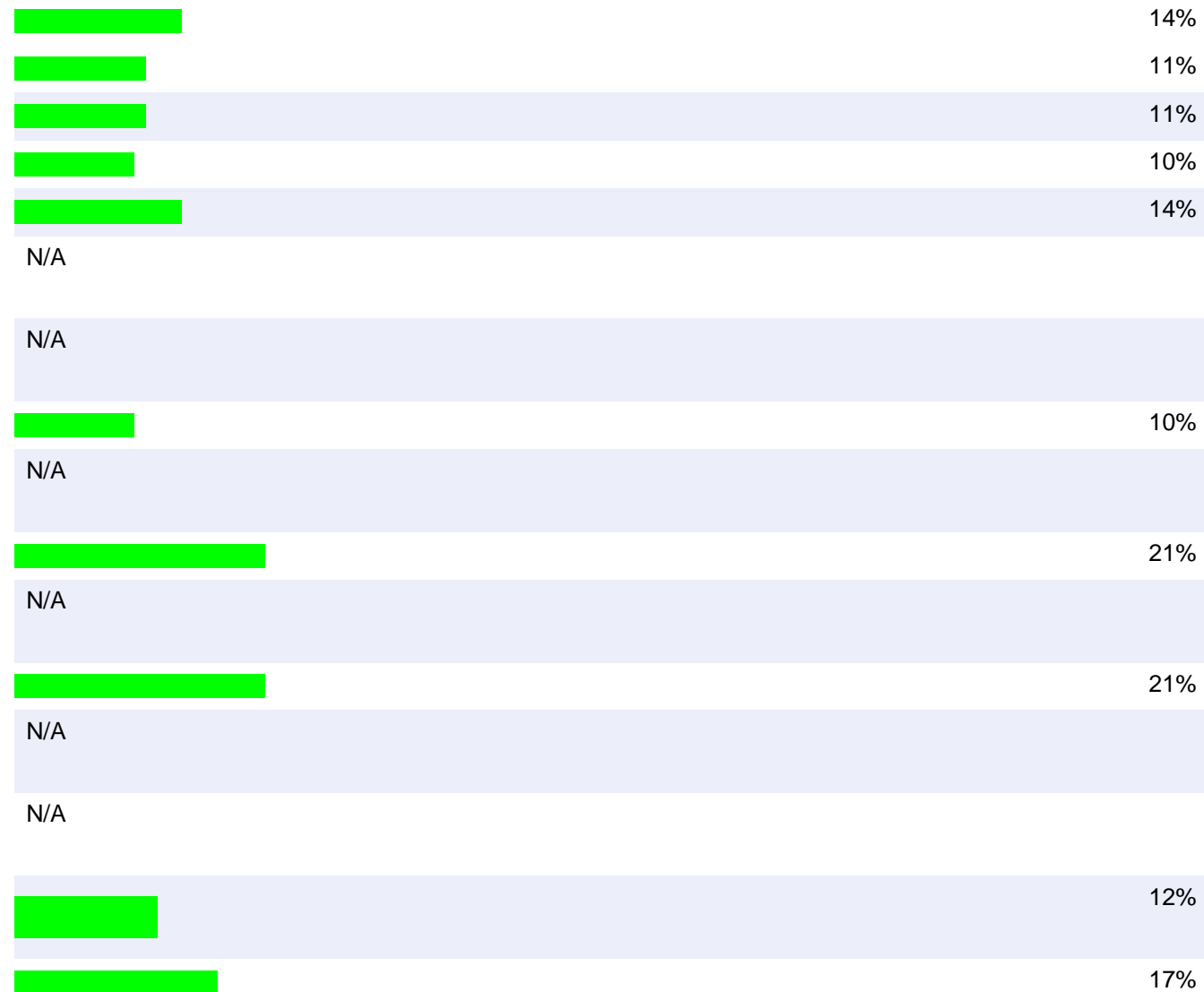
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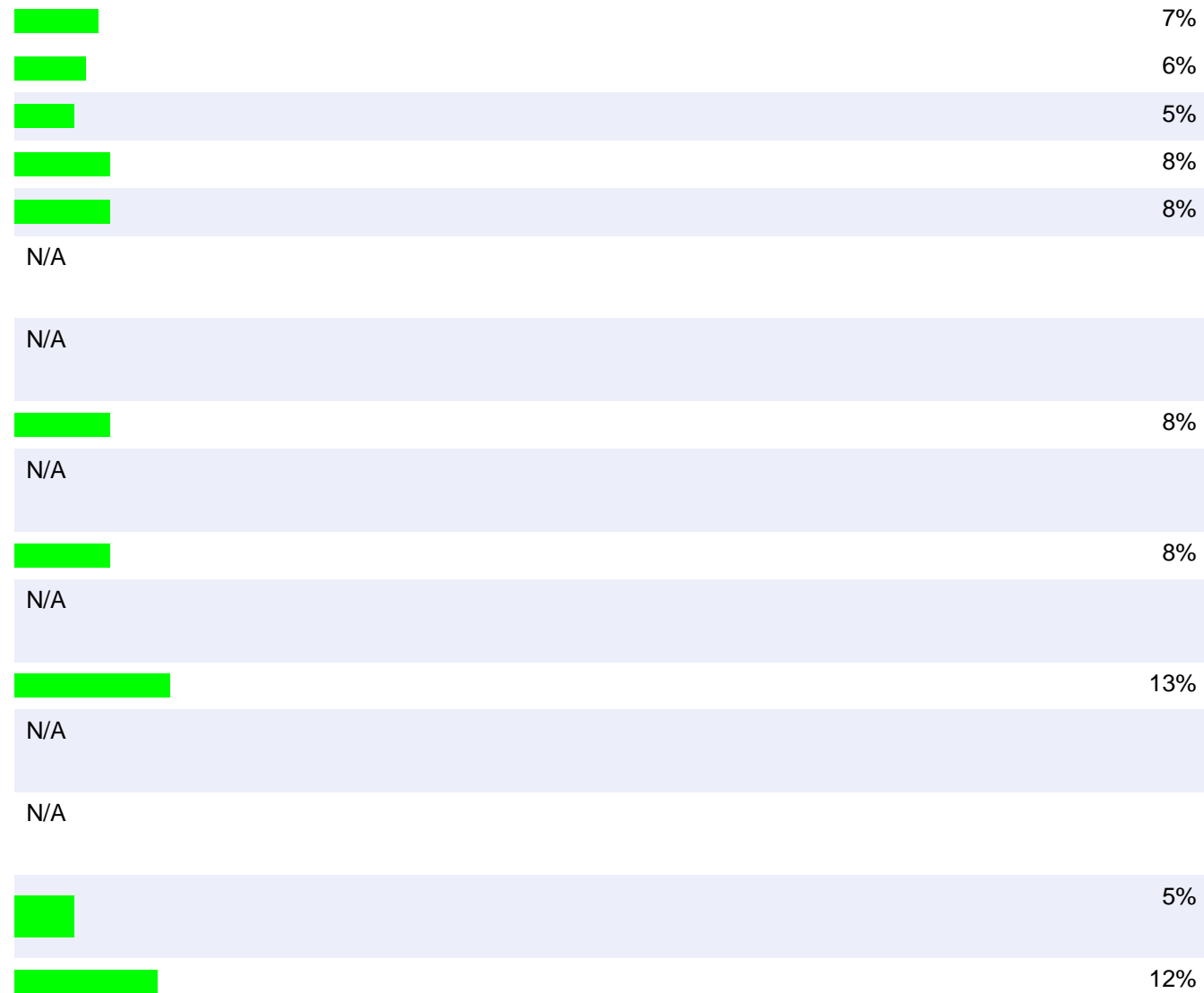
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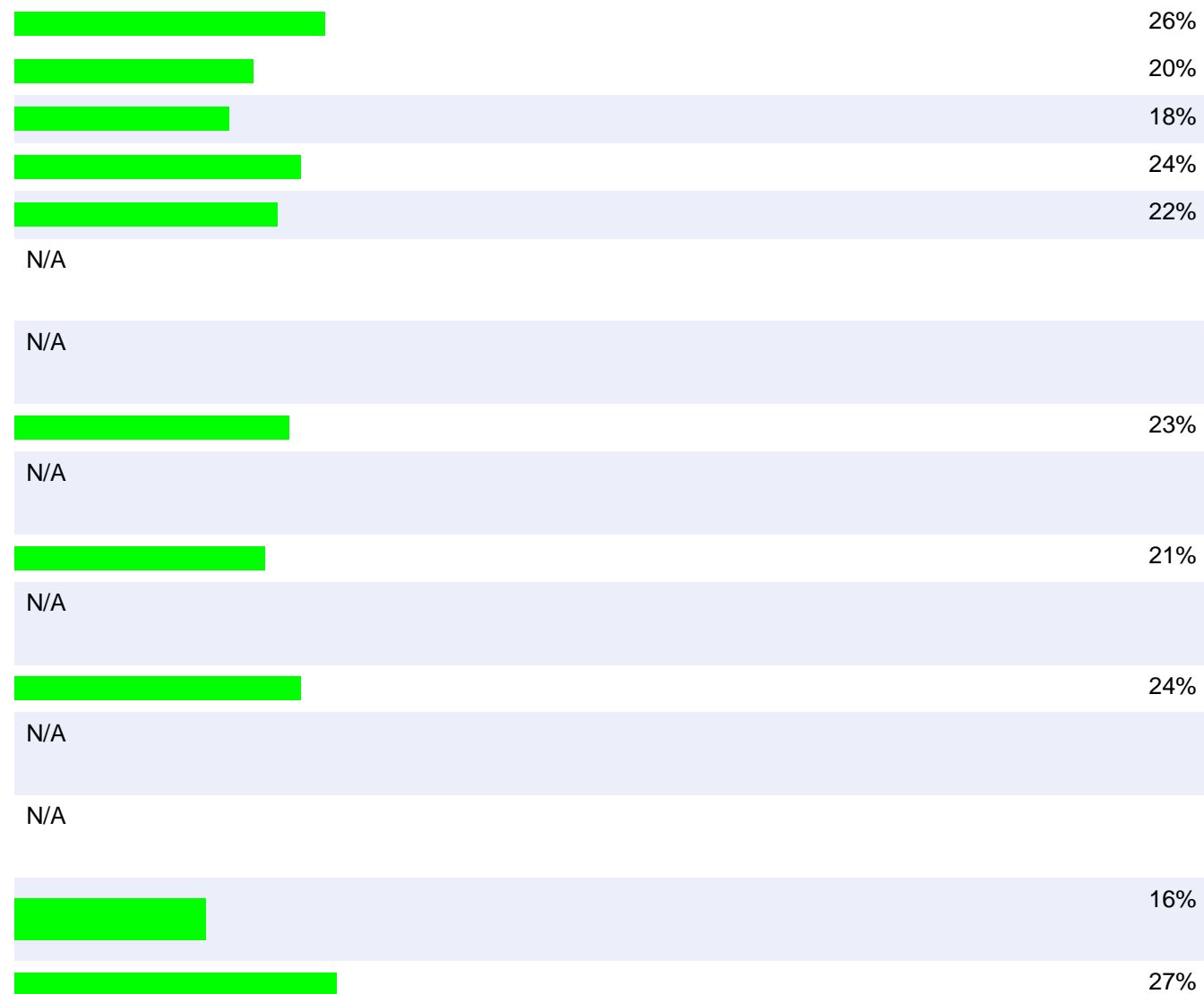
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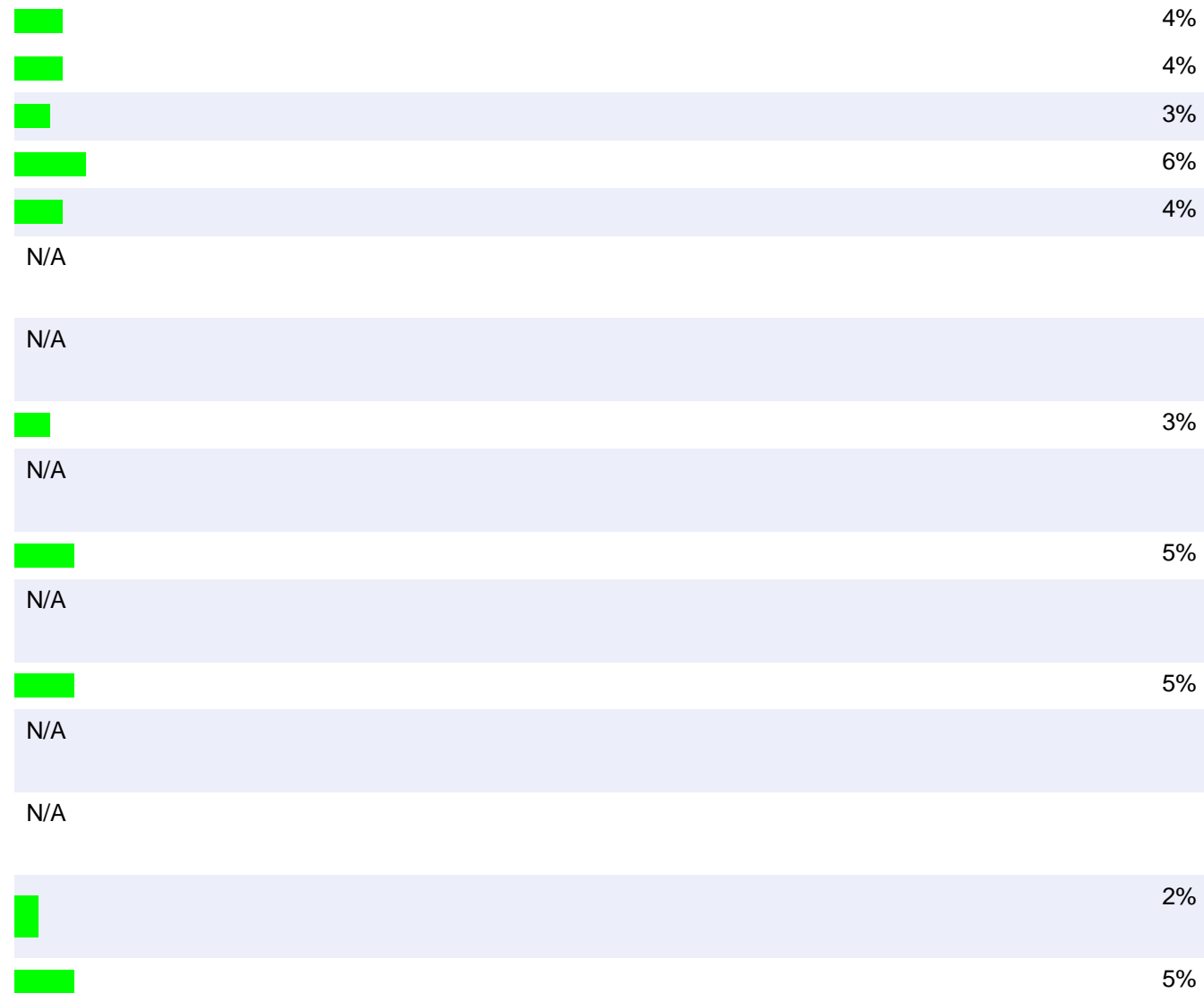
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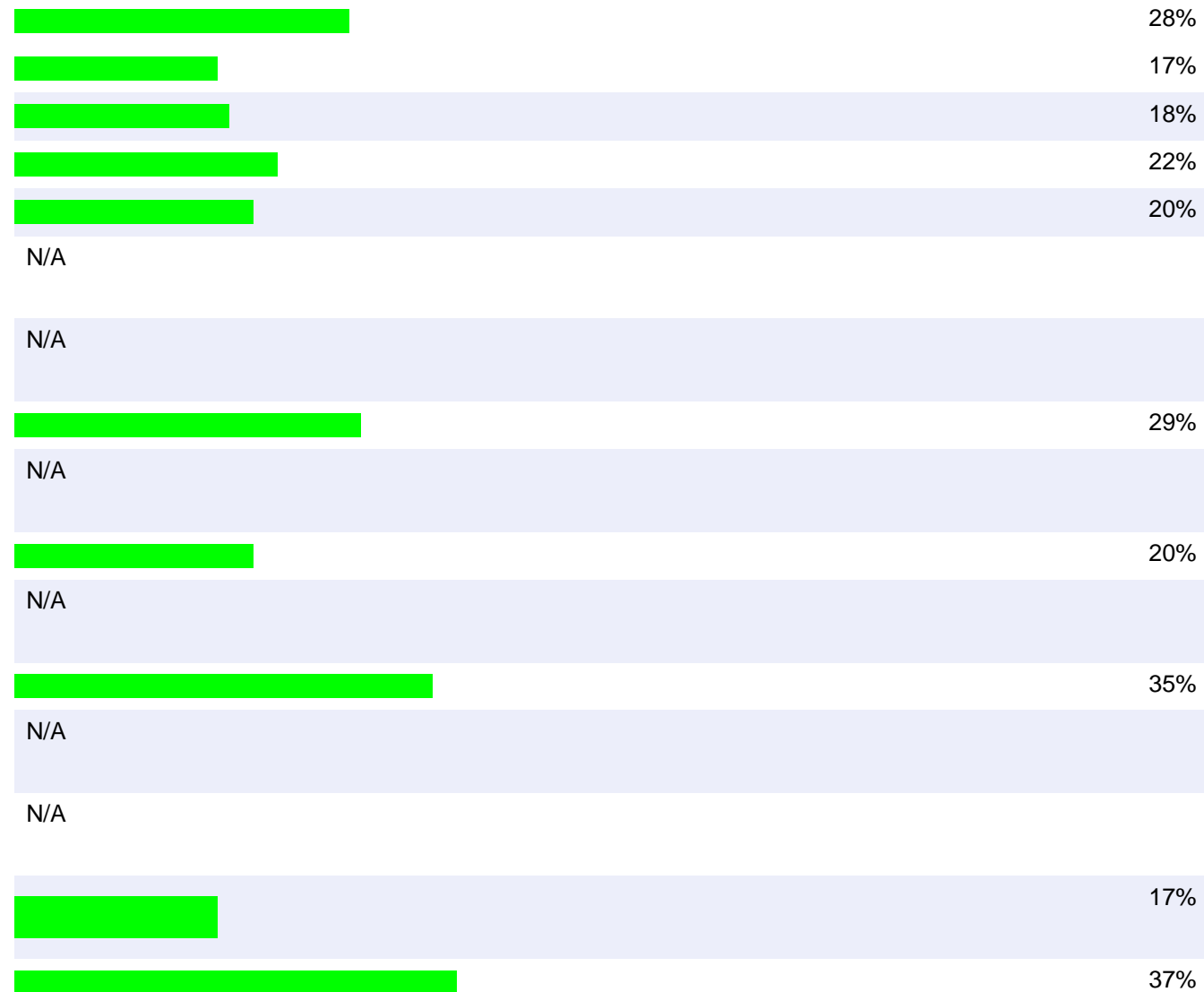
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300 or more

300 or more

300 or more

300 or more

300 or more

N/A

N/A

Between 100 and 299

N/A

Between 100 and 299

N/A

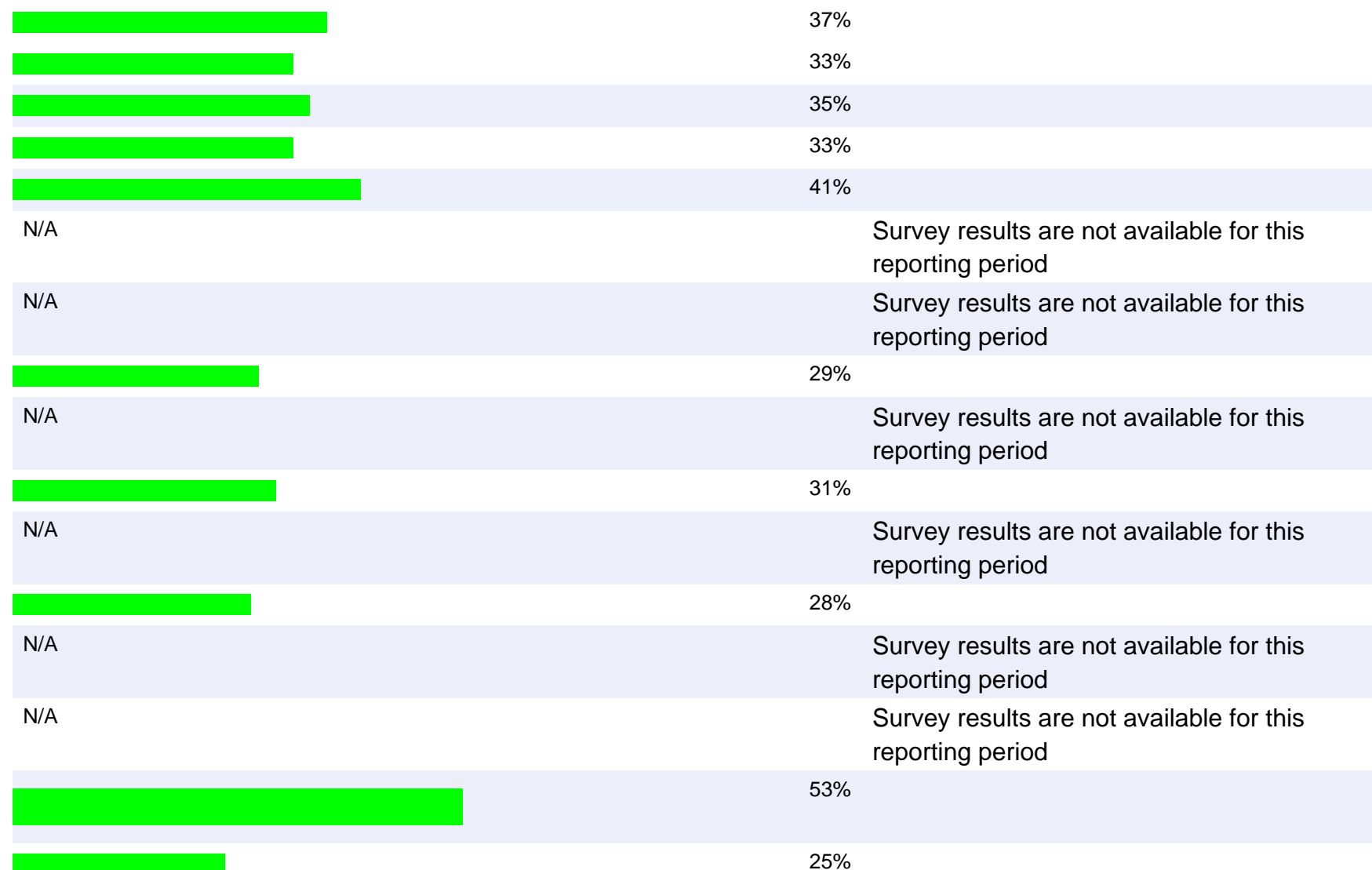
Between 100 and 299

N/A

N/A

300 or more

Between 100 and 299



wdh

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301311	SPEARE MEMORIAL HOSPITAL	16 HOSPITAL ROAD
301312	HUGGINS HOSPITAL	240 SOUTH MAIN STREET
330106	NORTH SHORE UNIVERSITY HOSPITAL	300 COMMUNITY DRIVE
450187	TRINITY MEDICAL CENTER	700 MEDICAL PARKWAY
450400	PARKVIEW REGIONAL HOSPITAL	600 SOUTH BONHAM STREET
451370	RED RIVER REGIONAL HOSPITAL	504 LIPSCOMB STREET
521342	INDIANHEAD MED CTR	113 4TH AVE

wdh

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	PLYMOUTH	NH
	WOLFEBORO	NH
	MANHASSET	NY
	BRENHAM	TX
	MEXIA	TX
	BONHAM	TX
	SHELL LAKE	WI

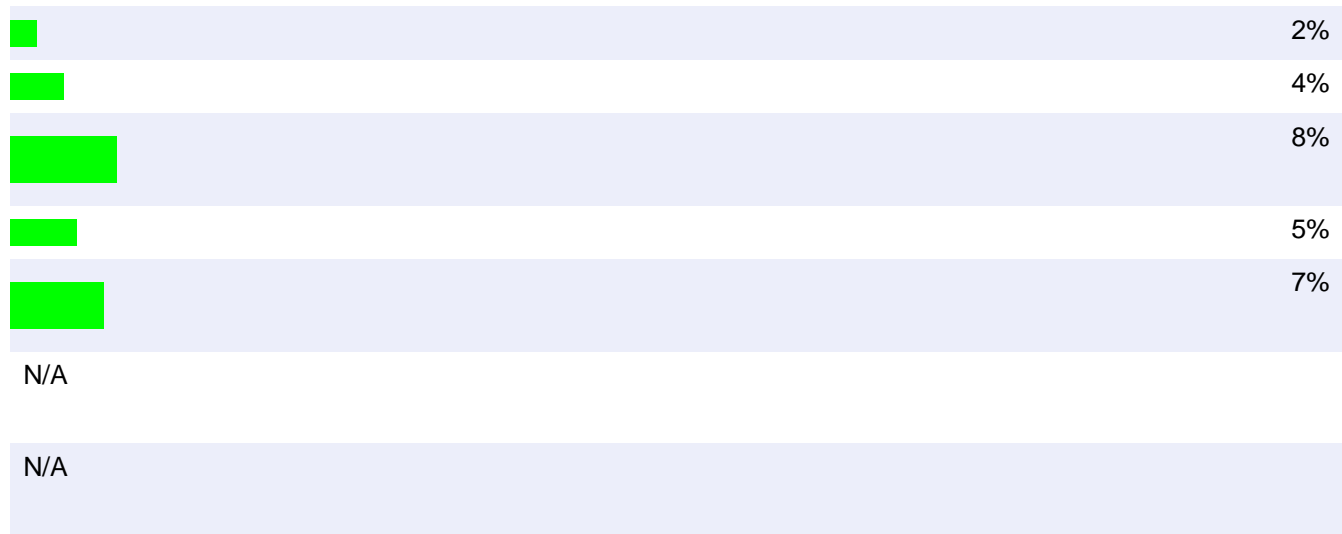


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03264	GRAFTON
03894	CARROLL
11030	NASSAU
77833	WASHINGTON
76667	LIMESTONE
75418	FANNIN
54871	WASHBURN

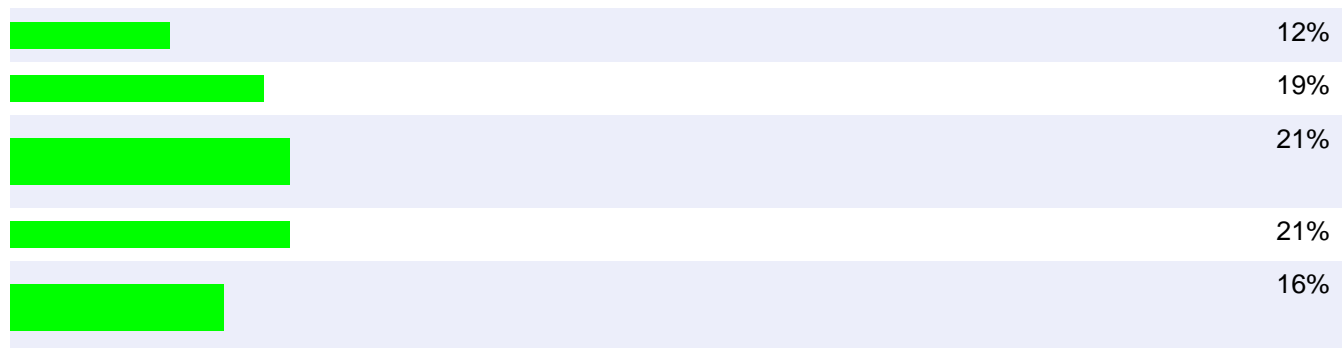
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N/A

N/A

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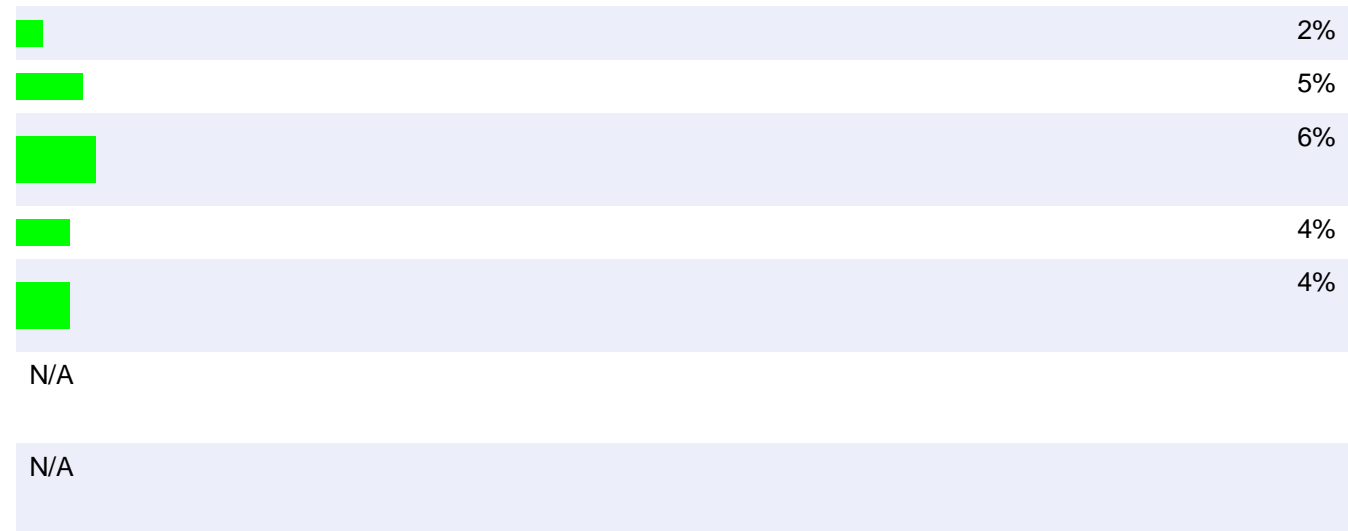


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N/A

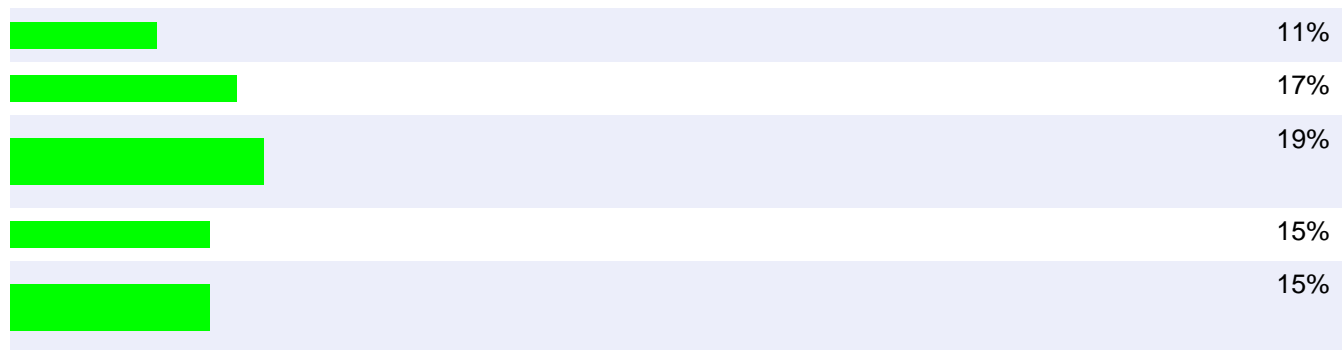
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N/A

N/A

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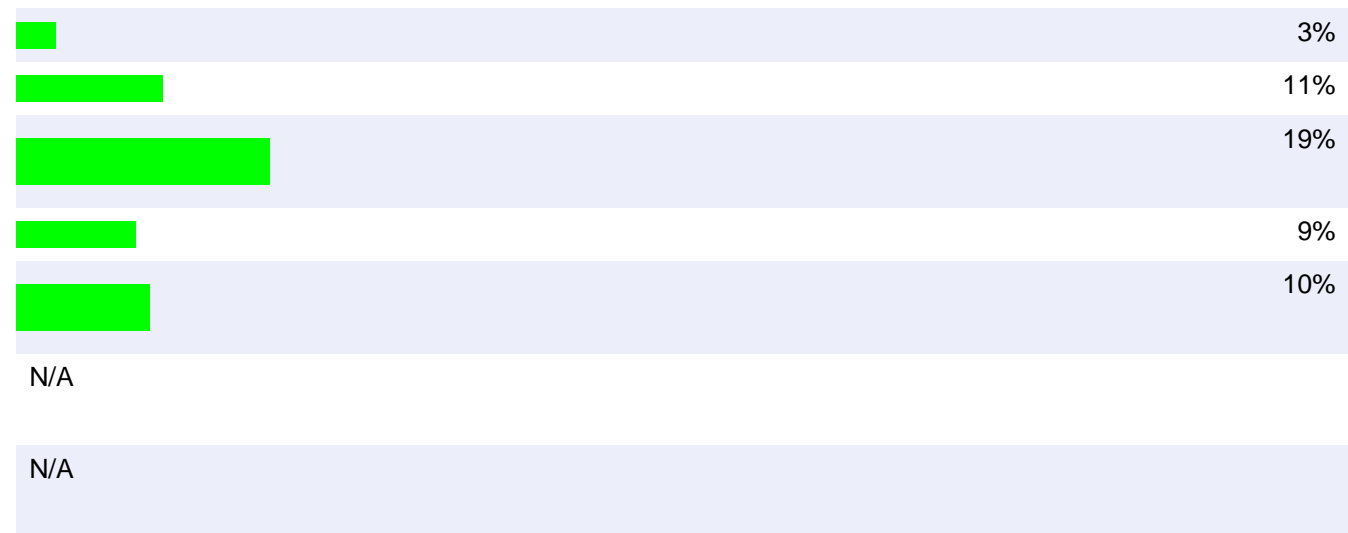


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N/A

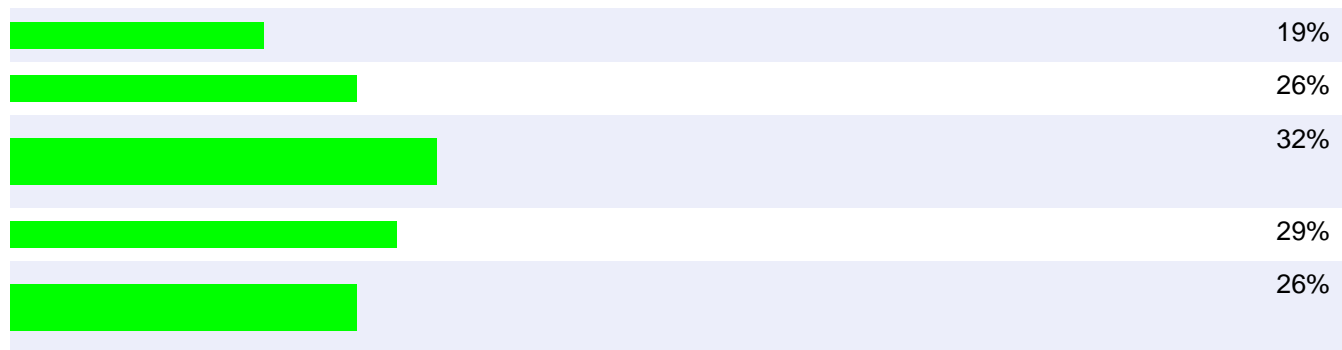
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N/A

N/A

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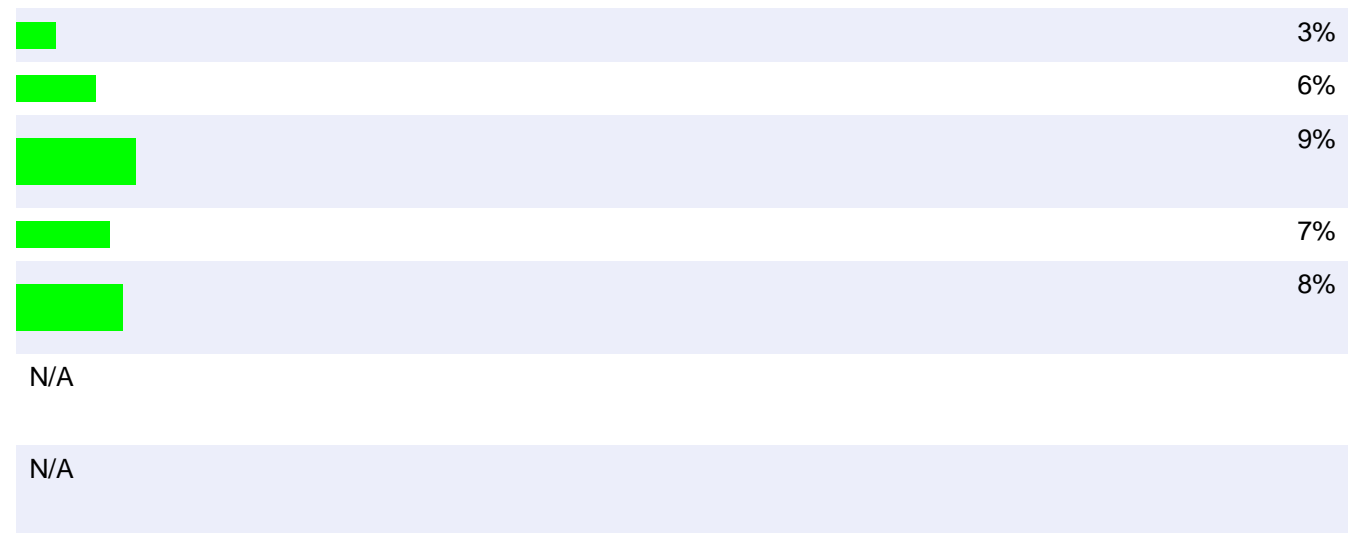


N/A

N/A

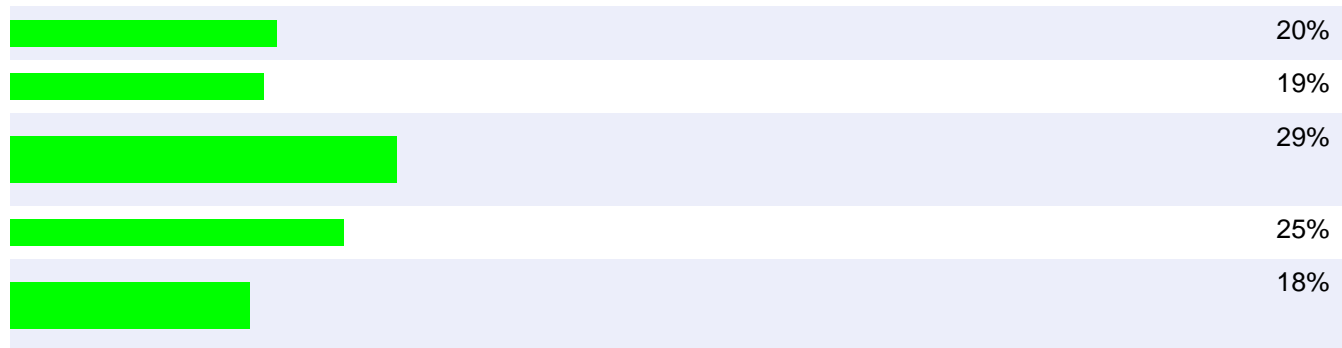
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N/A

N/A

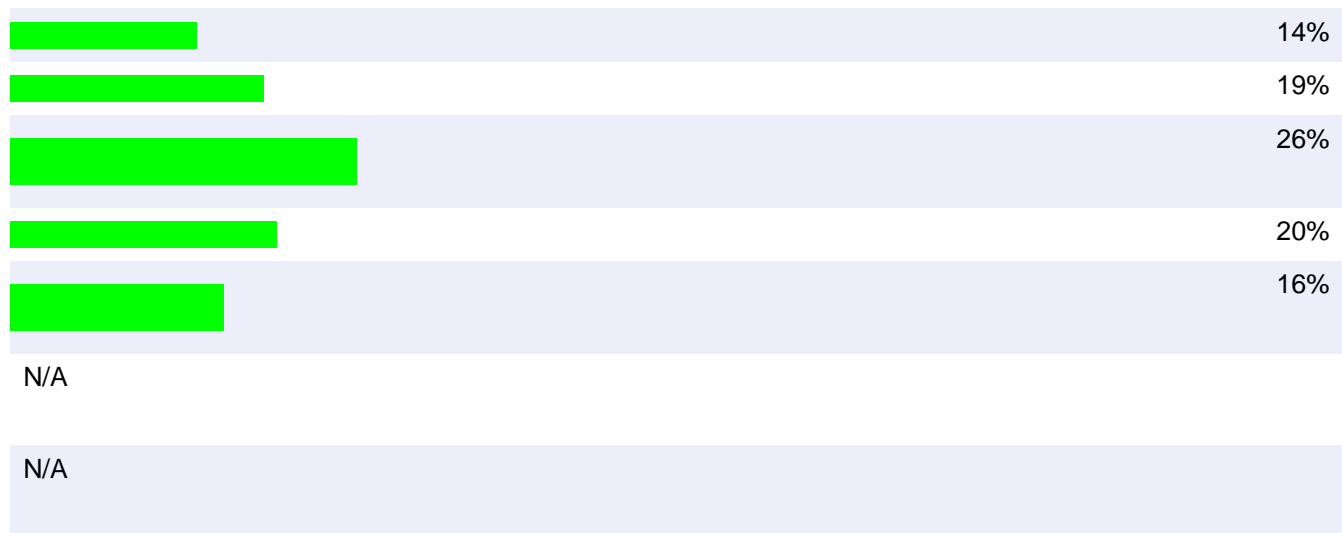
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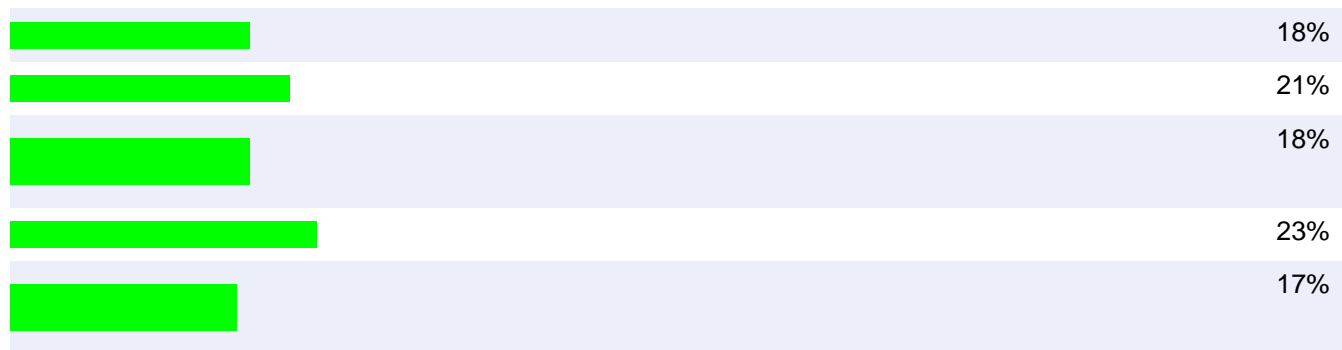
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N/A

N/A

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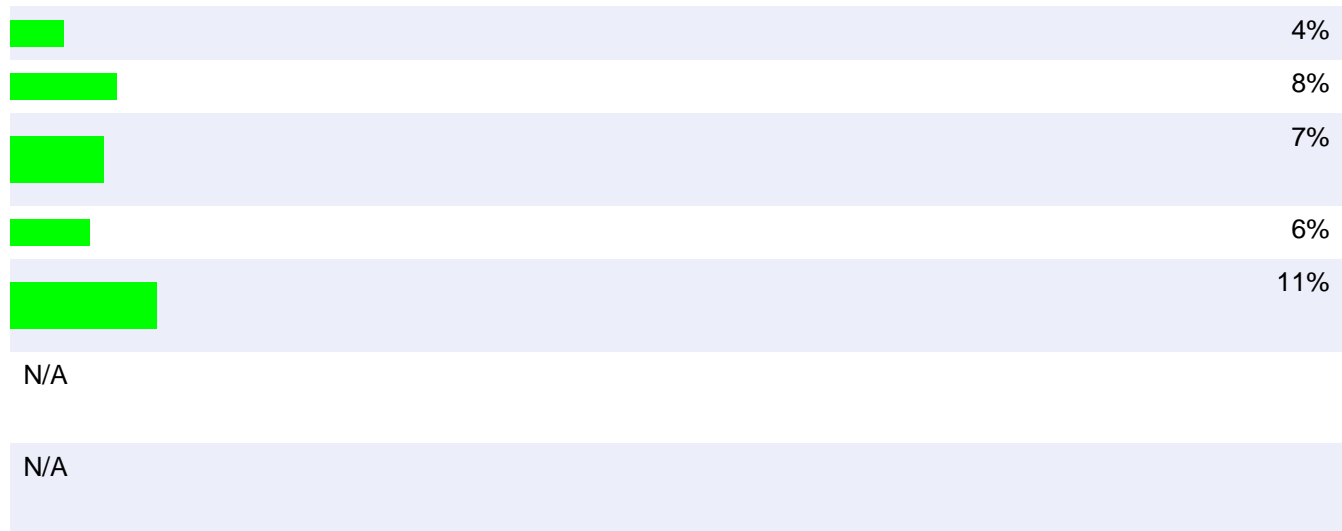


N/A

N/A

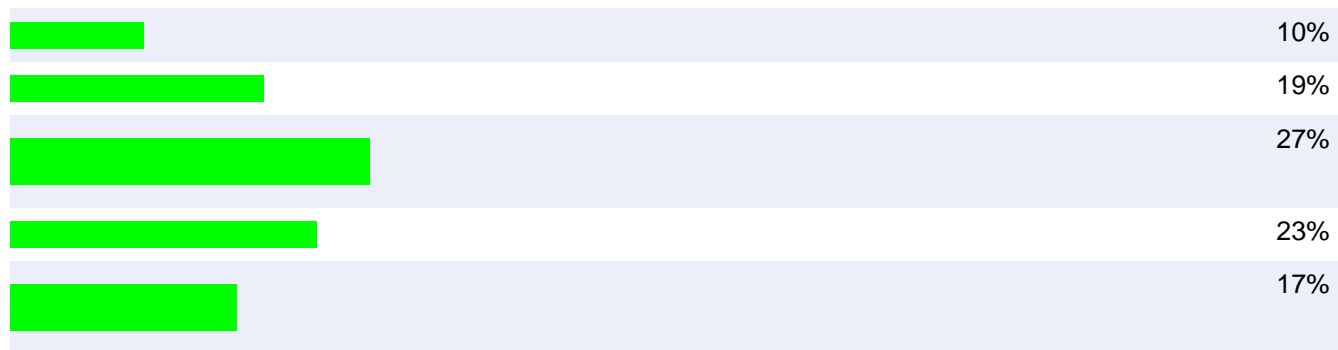
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N/A

N/A

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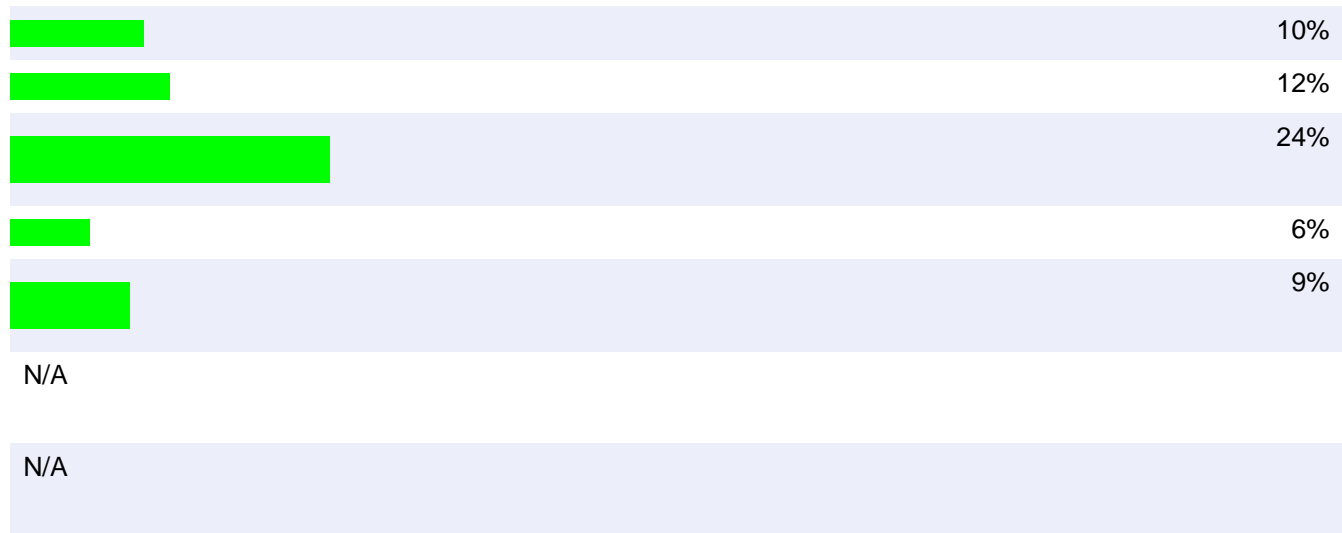


N/A

N/A

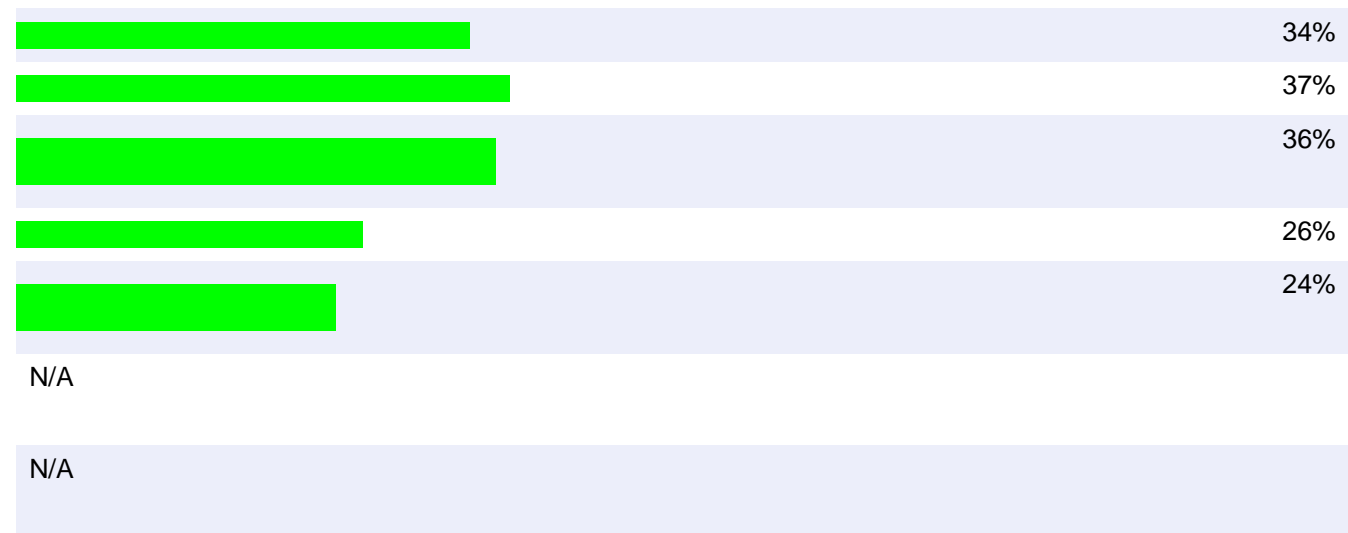
wdh

Based on Survey of Patients' Hospital Experiences (HCAHPS)



wdh

Based on Survey of Patients' Hospital Experiences (HCAHPS)



wdh

Based on Survey of Patients' Hospital Experiences (HCAHPS)



N/A

N/A

wdh

Based on Survey of Patients' Hospital Experiences (HCAHPS)

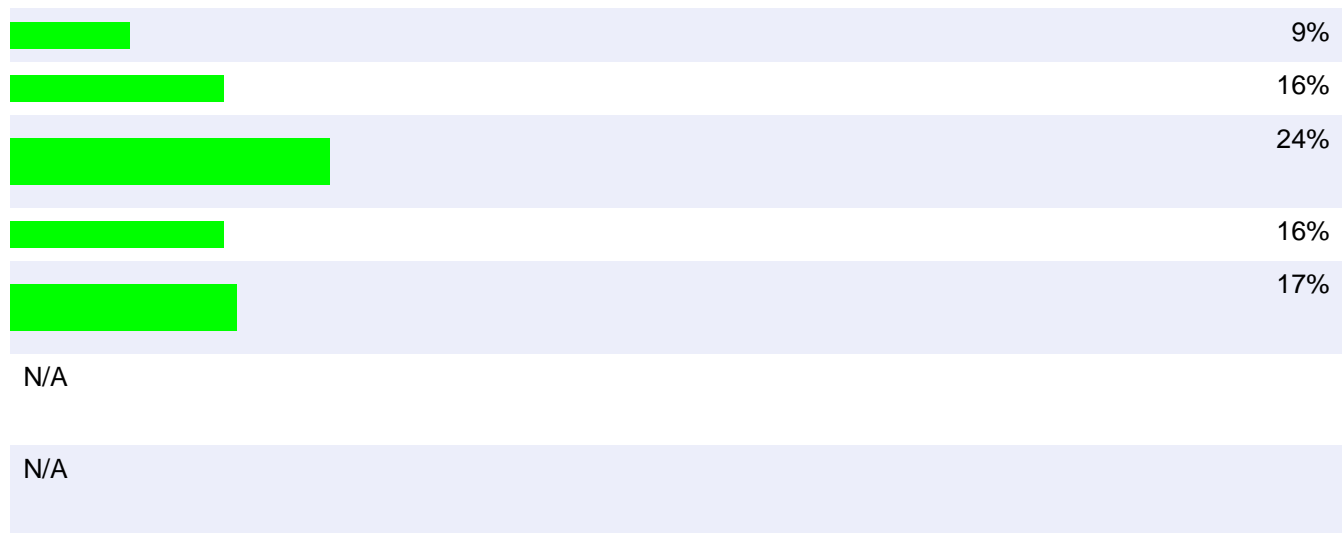


N/A

N/A

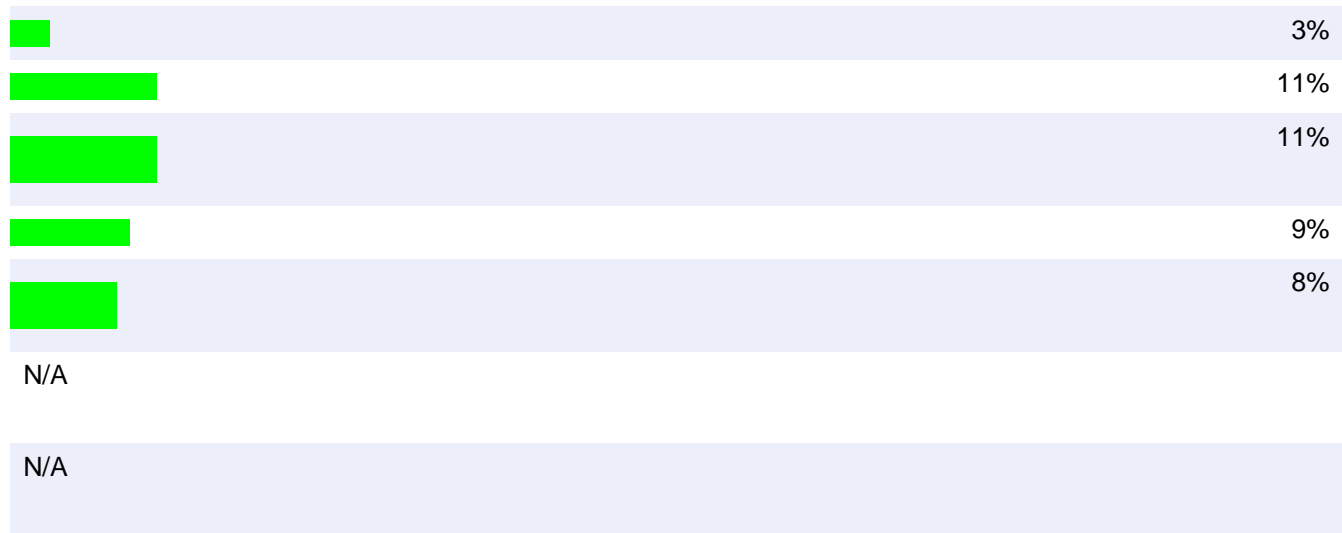
wdh

Based on Survey of Patients' Hospital Experiences (HCAHPS)



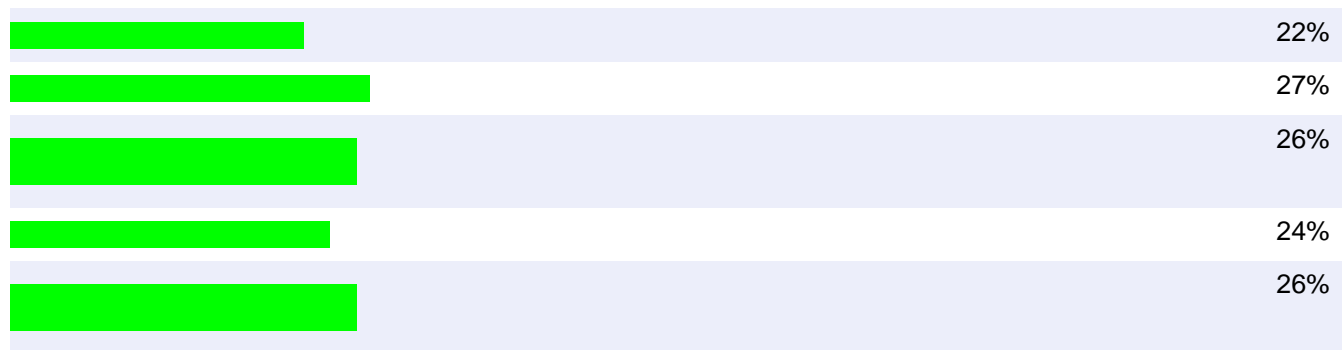
wdh

Based on Survey of Patients' Hospital Experiences (HCAHPS)



wdh

Based on Survey of Patients' Hospital Experiences (HCAHPS)



N/A

N/A

wdh

Based on Survey of Patients' Hospital Experiences (HCAHPS)

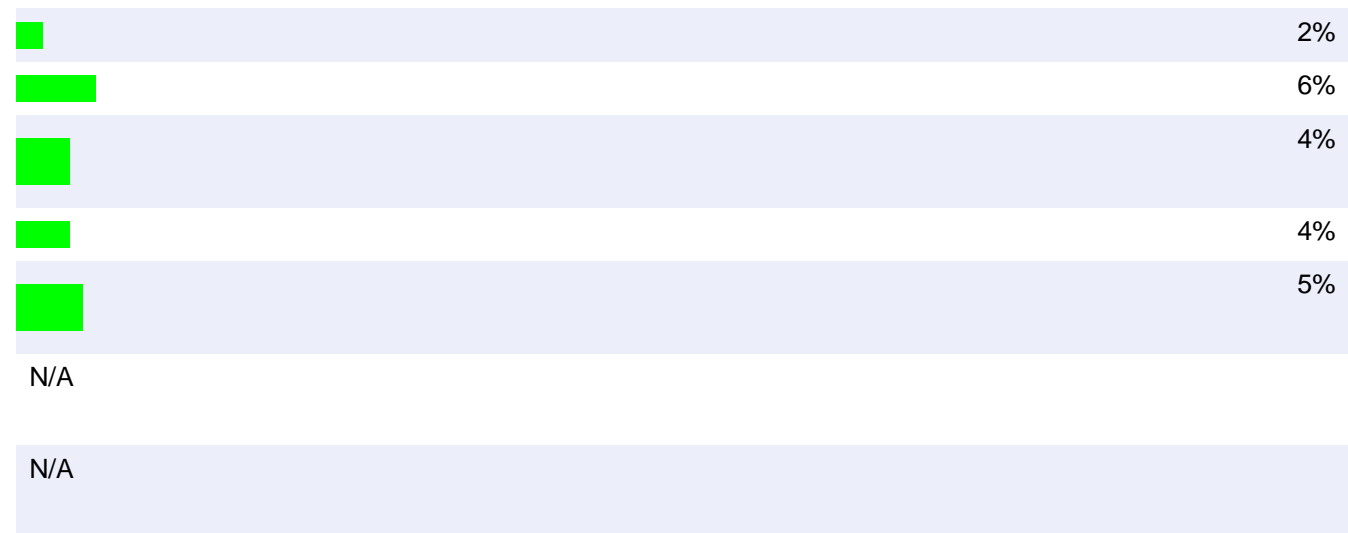


N/A

N/A

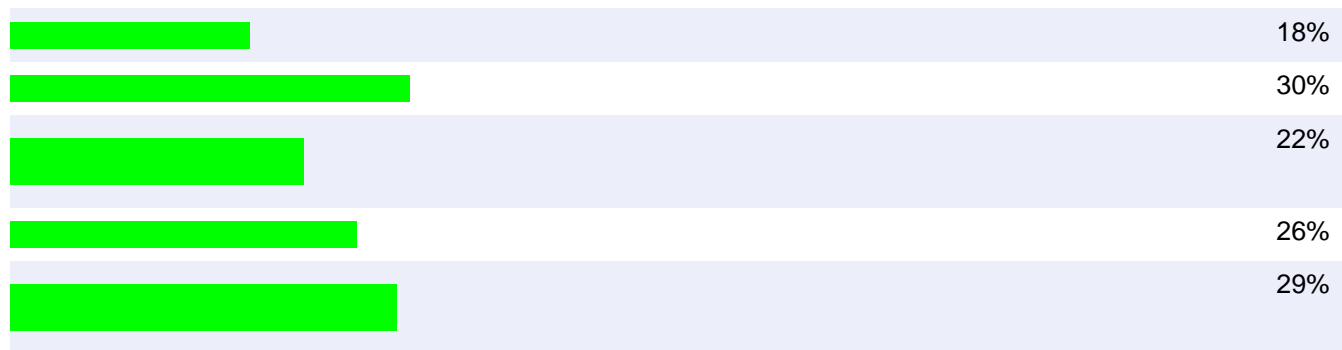
wdh

Based on Survey of Patients' Hospital Experiences (HCAHPS)



wdh

Based on Survey of Patients' Hospital Experiences (HCAHPS)



N/A

N/A

wdh

Based on Survey of Patients' Hospital Experiences (HCAHPS)



N/A

N/A

wdh

Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more

300 or more

300 or more

300 or more

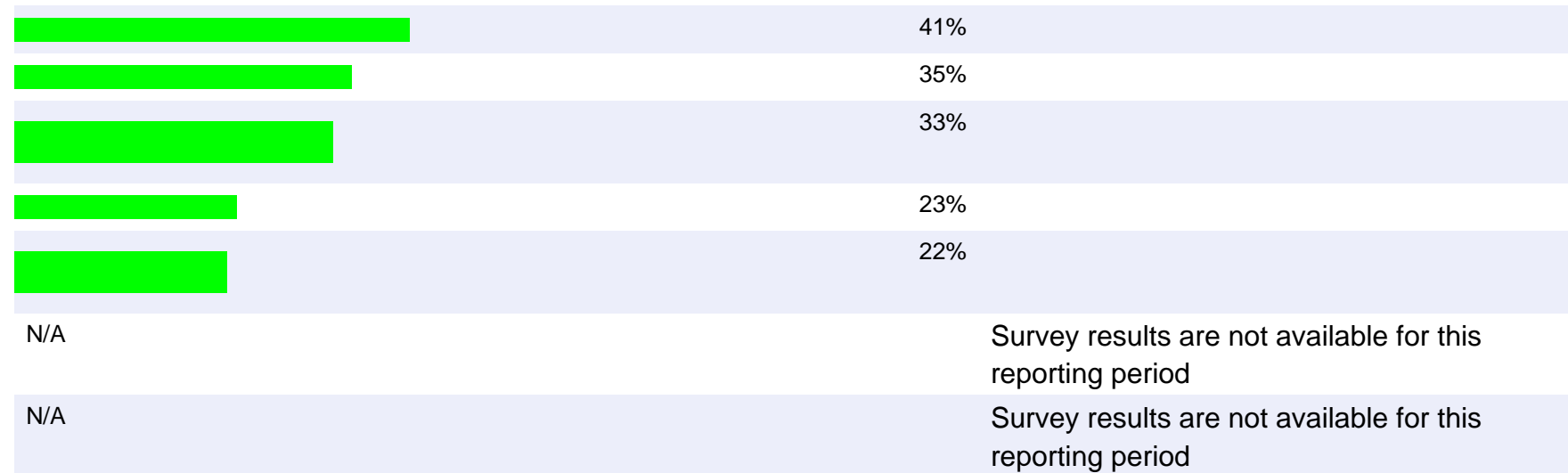
Between 100 and 299

N/A

N/A

wdh

Based on Survey of Patients' Hospital Experiences (HCAHPS)



wdh

Based on Survey of Patients' Hospital Experiences (HCAHPS)

